

2016

COMMUNITY HEALTH NEEDS ASSESSMENT



EXECUTIVE SUMMARY

Community Health Needs Assessment, 2016 Update

Purpose of the Community Health Needs Assessment

This 2016 Community Health Needs Assessment (CHNA) updates the CHNA completed in 2013 to meet the requirements of Section 9007 of the 2010 federal law, The Affordable Care Act (“ACA”). The ACA requires that any tax-exempt, IRS-designated 501(c) (3) hospital complete or update a publicly-available, comprehensive CHNA every three years in order to document the extent to which it understands the unique characteristics and needs of the local communities it serves, and responds to these needs by delivering meaningful and effective community benefit through clinical services and other programming.

Required Components

A CHNA report has five required components:

- 1) Definition of community served
- 2) A prioritized description of the significant health needs of the community
- 3) Transparency in the process and methods used to conduct the CHNA, including how it took into account input from the community served and prioritized community health needs
- 4) A description of the resources potentially available to address the identified significant prioritized community health needs
- 5) An evaluation of the impact of actions taken to address the significant health needs identified in the previous CHNA report (June 2013).

A CHNA report is considered complete when it is adopted by a governing body of the facility and made widely available to the public.

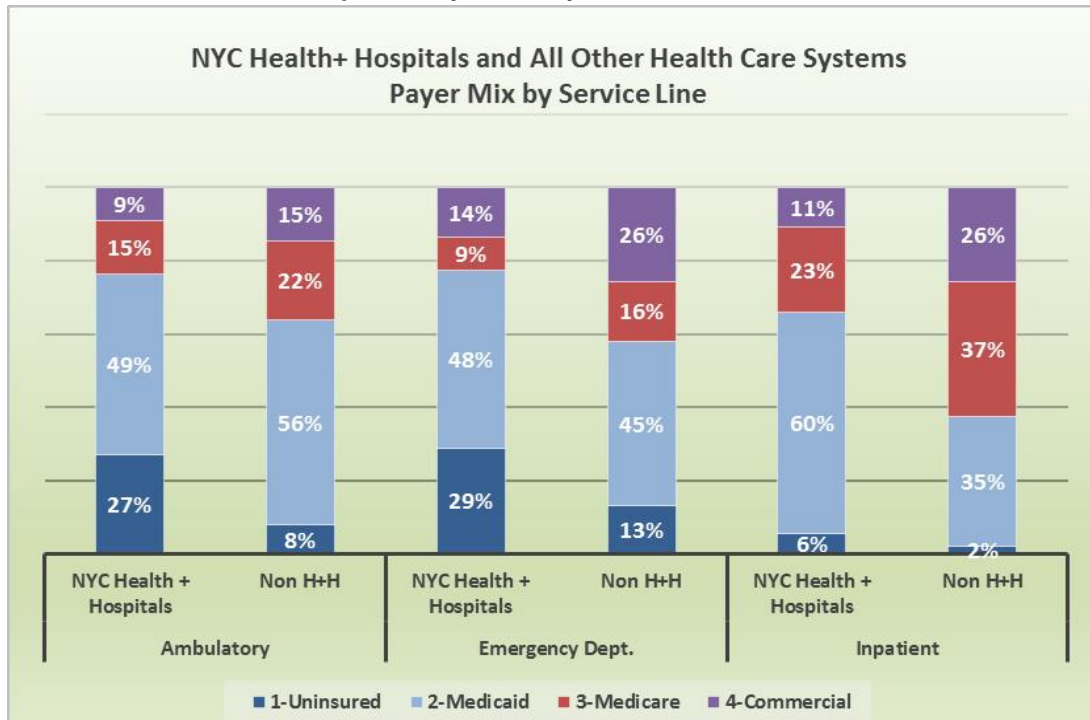
Community Served

NYC Health + Hospitals serve all New Yorkers in every neighborhood in New York City regardless of their ability to pay. Addressing disparity throughout New York City, NYC Health + Hospitals is *the* safety-net for the uninsured and underserved in New York City.

As a share of its total volume, NYC Health + Hospitals provides three times greater share of ambulatory care to the uninsured than other New York City hospitals (27% and 8%, respectively) and twice as many ED visits (29% and 13%, respectively). Medicaid

and uninsured patients together account for nearly twice as many hospital stays compared to other New York City hospitals (66% and 37%, respectively) (chart 1).

Chart 1: NYC Health + Hospitals Payer Mix by Service



Sources and notes: 2014 Hospital Institutional Cost Report, 2014 DTC Cost Report for HHC using internal data, and 2013 Health Center Cost Report for all other DTCs. Includes all NYC acute, general care hospitals and related wholly owned or controlled community health centers, including HHC DTCs. Discharges exclude normal newborns. ED visits include treat and release, and visits that result in admission. Clinic visits include comprehensive care and primary care visits only.

The service area of individual hospitals in the NYC Health + Hospitals System are identified in Appendix 1. A description of these communities, including demographic characteristics identifying vulnerable populations such as disabled and residency status; and health status such as chronic disease prevalence and the rate of potentially avoidable emergency health care use, is in Appendix 2.

Process and Methods

The process and methods was designed collaboratively by a work group of facility planning directors and other representatives.

The community served by each acute care facility is defined as the geographic area in which 75% of its ambulatory care patients reside. An initial list of over 40 health needs were identified based on a review of published literature and internal analyses that have been made publically available including the 2013 CHNA and the DSRIP Community Needs Assessment. Incorporating input from other facility representatives and pilot

tested with hospital users, this list was refined to 13 community health needs. Input from facility users (approximately 150 per facility were surveyed), Community Advisory Boards, facility leadership, and the prevalence of these health needs within the community were blended together to prioritize the health needs. The five highest priority community needs were considered *significant*.

Prioritized Significant Community Health Needs

All 13 identified community health needs were identified as important within the hospitals' communities according to community input. Those considered most significant and their priority order in accordance with regulatory requirements are indicated in blue in the table below. Hypertension/high blood pressure and diabetes are significant community health needs at all hospitals; obesity and heart disease are significant at the majority of hospitals (Chart 2).

Chart 2: Community Health Need by Hospital

	Bellevue	Carter	Coney Island	Elmhurst	Harlem	Jacobi	Kings County	Lincoln	Metro-politan	NCB	Queens	Woodhull
Hypertension/ High Blood Pressure	1	1 (tie)	4	2	1	1	2	1	2	2 (tie)	2	1
Diabetes	5	1 (tie)	1	1	2 (tie)	3	1	3	1	2 (tie)	1	3 (tie)
Obesity	2 (tie)	4 (tie)	6	4 (tie)	9	4	6	6	3	4	5	3 (tie)
Heart Disease, High Cholesterol, Stroke	2 (tie)	3	2 (tie)	4 (tie)	8	5 (tie)	4	4 (tie)	5	6	10 (tie)	5
Mental Illness	4	6 (tie)	8 (tie)	4 (tie)	6	5 (tie)	3	10 (tie)	9	5	3 (tie)	6
Alcohol and/or Drug Use	6	9	10	7	5	9	7 (tie)	2	7	9	6 (tie)	2
Asthma and Other Breathing Issues	8	6 (tie)	8 (tie)	12	2 (tie)	2	9	4 (tie)	4	1	13	7 (tie)
Cancer	7	10	2 (tie)	3	11	8	5	9	8	7	8 (tie)	11
Smoking	11	6 (tie)	5	8	4	7	12	7	12	8	3 (tie)	10
Violence	10	12 (tie)	11	9	10	10	10	8	6	10	6 (tie)	7 (tie)
HIV/AIDS, Hepatitis, STDs	9	11	13	10	7	11	7 (tie)	10 (tie)	10	11	12	7 (tie)
Dementia	12	4 (tie)	7	11	12 (tie)	12	13	12	11	12	10 (tie)	12 (tie)
Premature Births, Low Birth Weight	13	12 (tie)	12	13	12 (tie)	13	11	13	13	13	8 (tie)	12 (tie)

Comparison of 2013 and 2016 Significant Community Health Needs

Most of the significant community health needs identified in 2013 were again identified in 2016. In both 2013 and 2016, a large number of hospitals identified diabetes,

hypertension/high blood pressure, heart disease, obesity, mental illness and asthma as a significant community health need.

HIV/AIDS and other infectious diseases were considered a significant community health need at five hospitals in 2013, but none considered it among their most significant in 2016. A decrease in importance is consistent with the continued progress in reducing HIV/AIDS diagnoses and deaths in NYC.

Other changes in health needs between 2013 and 2016 are partly attributable to changes in federal requirements regarding methodology (see Process and Methods).

Significant Community Health Needs Identified in 2016 and 2013

	Significant Community Health Needs	
	Number of Hospitals Identified in 2016	Number of Hospitals Identified in 2013
Diabetes	12	12
Hypertension / High Blood Pressure	12	10
Heart Disease, High Cholesterol, Stroke	9	10
Obesity	8	8
Mental illness	6	10
Asthma and other Breathing Issues	5	5
Alcohol and/or Drug Use	3	9
Cancer	3	6
Smoking	3	1
Dementia	1	1
HIV/AIDS, Hepatitis, STDs	0	5
Violence	0	2
Premature Births, Low Birth Weight	0	1

Resources Potentially Available

Appendix 4 is a listing of health and social service organizations available to members of low-income, medically underserved, and other minority populations in the neighborhoods included in the primary service area of NYC Health + Hospitals, by borough and sorted by neighborhood. These populations may experience health disparity or are at risk of not receiving medical care as a result of being uninsured or underinsured or due to geographic, language, financial, immigration status, or other barriers. Organization services provided are arranged accordingly into the following categories: Dental, Vision, Adult Day Health, Health center, Insurance enrollment, Home Health, Hospital, Nursing Home, Prescription Drug, Immigration Support, Mental

Health-Inpatient, Mental Health-Ambulatory, Substance Use, Social Services, Financial Assistance, and Wellness/Prevention.

Evaluation of 2013 Implementation Plan

NYC Health + Hospitals evaluated each hospital's 2013 Implementation Plan and the impact of specific interventions that addressed identified health care needs (Appendix 3). Included in the evaluation is a list of the significant health needs identified in 2013, a description of the planned activities that addressed each of the health needs, an indication whether the planned activity was implemented, the target population and goal of the activity, and the impact or outcome of the activity.

2016 Implementation Strategy

The 2016 CHNA Implementation Strategy due in November 2016 will be designed to address the prioritized significant community health needs identified in the 2016 CHNA and must be adopted by the hospital's governing body.

PROCESS AND METHODS

Community Served

Each hospital's primary and secondary service area is defined as the zip codes that comprise the residence of 50%, 75% of its ambulatory patients, respectively.

Community Input

Community input was obtained using three different strategies:

1) Community Advisory Board

Community Advisory Boards (CAB) are the formal and direct links between each NYC Health + Hospitals facility and its patients and local advocates. The CAB members, consisting of residents, patients and community workers, represent the views of the community in the health care facility's decision making-process to ensure access to the best possible medical care in their communities. The CAB members provide vital insight on the development of facility plans and programs, as well as keep the community informed of NYC Health + Hospitals' goals and objectives. All hospitals in the NYC Health + Hospitals system have a CAB which meets on a regular basis.

The CHNA report and process was presented to each CAB individually. A survey was administered anonymously and confidentially to each CAB member which asked them to indicate the relative importance of each of the 13 identified community health needs in their community (see survey instrument in appendix 6). These responses were coded for inclusion in the prioritization matrix. CAB members were also asked to provide additional input beyond the survey question.

2) Facility Users

NYC Health + Hospitals engaged approximately 150 adult facility users from each hospital throughout the main facility and within community-based clinic sites. These individuals completed a survey anonymously and confidentially with questions focused on demographics, health insurance status, language preferences, health concerns, primary and preventive health care utilization, barriers in obtaining ambulatory care and reasons for use of emergency care. Respondents were also asked to indicate the relative importance of each of the 13 identified community health needs in their community. These responses were coded for inclusion in the prioritization matrix.

Surveys were self-administered or administered by facility staff. The surveys were translated into NYC Health + Hospitals' top 7 languages: Bengali, Chinese (simplified),

Haitian-Creole, French, Polish, Russian and Spanish. Participants received a two-trip Metrocard valued at \$5.50 for completing the survey (see survey instrument in Appendix 5).

3) Additional Community Engagement

NYC Health + Hospitals completed a community needs assessment in December 2014 as a requirement to participate in the Delivery System Reform Incentive Payment (DSRIP) program, a statewide initiative that focuses on improving health care delivery promoting community-level collaborations to ensure that Medicaid and uninsured populations receive culturally competent, highly integrated, well-coordinated, and easily accessible health services. As part of this needs assessment, the system collaborated with government agencies, numerous community organizations, engaged experts in the community and conducted focus groups with vulnerable populations. Key informant interviews were conducted with community experts having population-specific expertise, including particular immigrant groups, older adults, children and adolescents or expertise in specific issues, including supportive housing, care coordination, corrections, and homelessness (conducted as part of the NYC Health + Hospitals DSRIP Community Needs Assessment). Focus groups were conducted with community members recruited by community organizations which included targeted vulnerable groups such as older adults, local immigrant groups, LGBTQ and individuals with disabilities.

Additional Resources

4) Facility Leadership

Hospital leadership were engaged to support the initial identification of potential community health needs, and refine the list to 13 needs which were used in hospital user and CAB member surveys. In addition, a survey was administered to hospital leaders which asked them to indicate the relative importance of each of the 13 identified community health needs in their service area (see survey instrument in Appendix 6). Finally, hospital leaders were asked to review the list of significant health needs identified by the CHNA process.

5) Publically available community health, socio-demographic, economic data

The CHNA work group reviewed all publically available data and supplemented with review of public health literature prepared by New York City of Department of Health and Mental Hygiene (including Take Care New York 2020); New York State Department of Health (including NYS Prevention Agenda 2013-2018); federal agencies, Centers for

Disease Control and Prevention and Healthy People 2020. Sources of Data and Brief Description include:

- American Academy of Family Physicians UDS Mapper
 - UDS Mapper provides ZIP code-level age-adjusted mortality estimates and prevalence estimates on health care access and chronic condition. Can be accessed at: <http://www.udsmapper.org/>.
- Emory University Rollins School of Public Health AIDS Vu
 - AIDS Vu provides ZIP code-level incidence and prevalence data on HIV/AIDS as of 2012. Can be accessed at: <http://aidsvu.org/>.
- New York State Department of Health Cancer Registry
 - The NYS Cancer Registry provides ZIP code-level age-adjusted estimates on incidence of the top malignant cancers (colorectal, female breast, lung and bronchus and prostate) as of 2008-2012. Can be accessed at: <https://www.health.ny.gov/statistics/cancer/registry/zipcode/index.htm>.
- New York State Department of Health DSRIP Performance data
 - The New York State Department of Health provides key statistics on the health care utilization and health status of Medicaid beneficiaries in calendar year 2012. Can be accessed at: https://www.health.ny.gov/health_care/medicaid/redesign/dsrip/performance_data/.
- New York State Department of Health Vital Statistics
 - NYS Vital Statistics provides ZIP-code level key perinatal statistics including access to prenatal care and birth outcomes as of 2011-2013. Can be accessed at: <http://www.health.ny.gov/statistics/chac/perinatal/county/2011-2013/>.
- New York Department of Health and Mental Hygiene (DOHMH) Community Health Survey (CHS)
 - CHS is a telephone survey conducted annually by DOHMH and provides data on the health of New Yorkers, including prevalence estimates on a broad range of chronic condition, health care utilization and other behavioral risk factors. 2010 through 2014 data are used in this report. Can be accessed at: <https://a816-healthpsi.nyc.gov/epiquery/CHS/CHSXIndex.html>.
- New York Department of Health and Mental Hygiene Vital Statistics
 - DOHMH vital statistics data provides 2013 age-adjusted mortality data by cause and by neighborhood. Can be accessed at <https://a816-healthpsi.nyc.gov/epiquery/VS/index.html>.
- United States Census American Community Survey (ACS) 5-year estimates

- ACS provides ZIP code-level demographic, economic, social and housing data as of 2008-2012, and 2010-2014. Can be accessed at: <http://factfinder.census.gov/faces/nav/jsf/pages/index.xhtml>.

Process and Criteria to Identify Health Needs

A work group composed of central office corporate planning staff, facility planning directors and other facility representatives from all hospitals in the NYC Health + Hospitals system was formed in April 2015 and met monthly to coordinate and conduct the CHNA process. To identify community health needs, the work group reviewed documentation from city, state and federal public health resources, including but not limited to Take Care New York 2020, New York State Prevention Agenda 2013-2018 and Healthy People 2020. The work group also reviewed facility 2013 CHNA and NYC Health + Hospitals DSRIP Community Needs Assessment reports. From this literature review, a list of over 40 potential community health needs were identified. To refine the list, the work group solicited input from other facility representatives and pilot tested the list with hospital users using a survey. The result of this process identified 13 community health needs as indicated below (note: this is not in priority order):

1. Heart disease, high cholesterol, stroke
2. Cancer
3. Diabetes
4. Asthma and other breathing issues
5. Hypertension/ high blood pressure
6. Violence
7. Mental illness and psychiatric disorders
8. Dementia including Alzheimer's
9. Obesity
10. Premature births, low birth weight
11. HIV, Hepatitis, STDs
12. Alcohol and/or drug use
13. Smoking

Prioritization of Community Health Needs

Hospitals developed their facility specific community health needs prioritization by ranking the community needs as determined by facility users, CAB members, hospital leaders, and the prevalence of the conditions within their respective communities – independently - to create an overall blended rank score of each community health need.

Facility users, CAB members, and hospital leaders completed a survey which asked them to rate each of the community health needs using the criteria: “Very Serious” = 3; “Somewhat Serious” = 2; “Not Serious” = 1. The option, “Don’t Know/Not Applicable” was also provided and were excluded for that health need score.

Condition prevalence within the hospital service area was also a considered in prioritizing the community health needs. A ‘z’ score, which represents the distance/variance between the raw score (service area average) and the population mean (citywide average) in units of the standard deviation was calculated for each condition prevalence. A positive number suggests that service area experiences more prevalence in the area than the rest of the city, while a negative number suggest that there is less prevalence in the area relative to other NYC neighborhoods.

Each of the community health needs were assigned a rank from 1 to 13 by each of the three groups – hospital users, CAB members, and hospital leaders – based on their survey results. Community health needs were also assigned a rank from 1 to 13 based on their prevalence, using ‘z’ scores. Finally, each of the four ranks (Users, CAB members, hospital leaders, and prevalence) were added together and health issues were re-ranked based on their overall score.

Community health needs that were considered *significant* were ranked among the top five of identified needs. The final list, including the identified significant community health needs, were reviewed by hospital leadership.

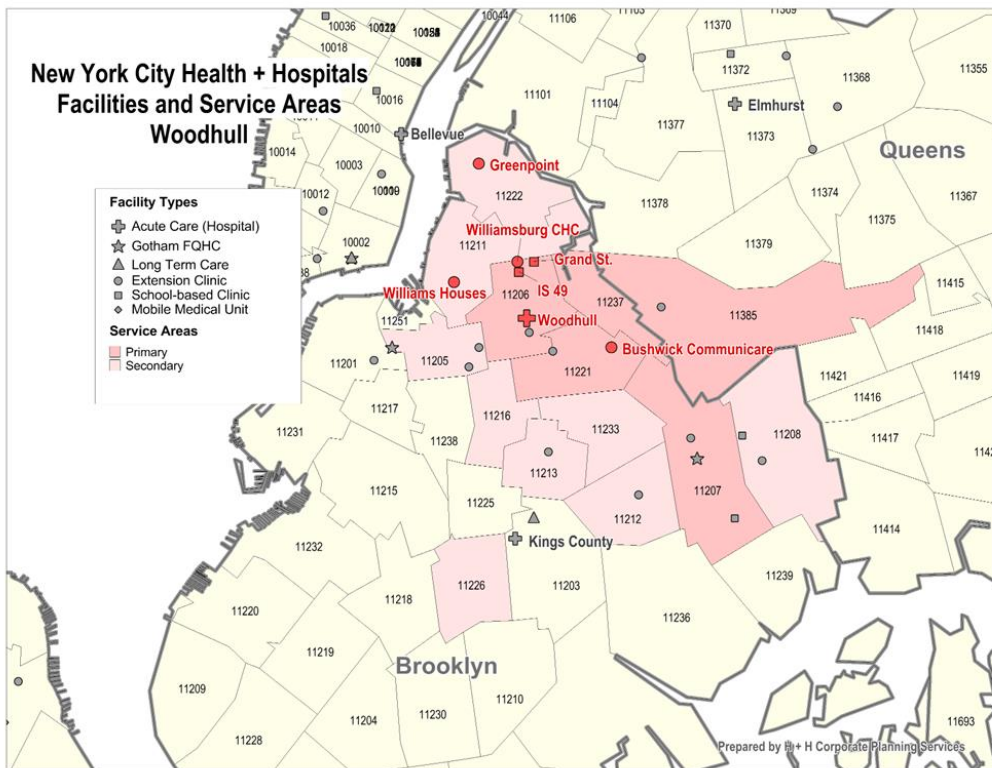
APPROVAL

The Community Health Needs Assessment, 2016 Update, was adopted by the Board of Directors of NYC Health + Hospitals on June 30, 2016.

Written comments may be submitted via email to: chna@nychhc.org

Appendix 1: Description of NYC Health + Hospitals / Woodhull and Community Served

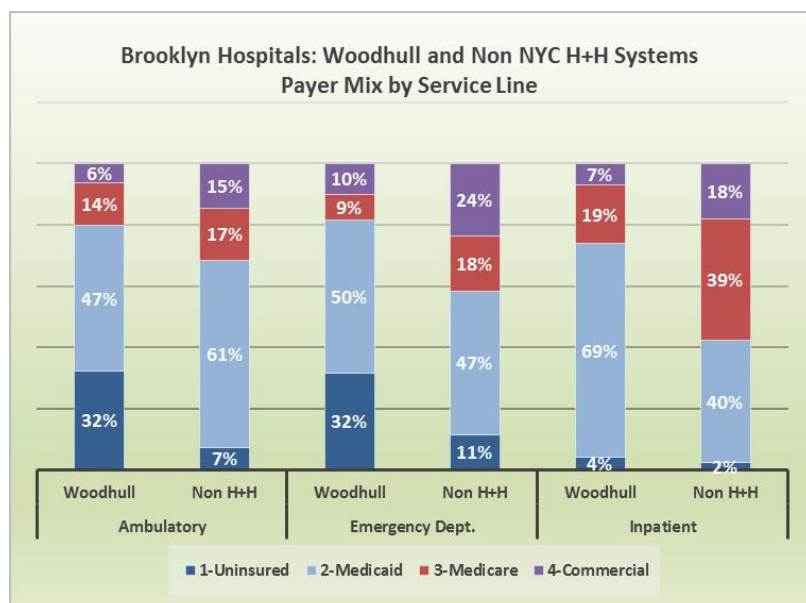
Located at the intersection of three northern Brooklyn neighborhoods – Williamsburg, Bushwick, and Bedford-Stuyvesant in Zip code 11206, Woodhull’s service area includes the neighborhoods of Bedford Stuyvesant/Crown Heights, Downtown/Heights/Slope, East New York, Flatbush/E. Flatbush, Greenpoint, Ridgewood/Forest Hills, and Williamsburg/Bushwick.¹ The map below shows the primary service area in red and the secondary service area in light red. Woodhull sites are labeled in red and other NYC Health + Hospitals sites are in gray. The NYC Health + Hospitals / Woodhull service area encompasses many neighborhoods that the federal Health Resources and Services Administration (HRSA) has identified as being medically underserved and/or or having a shortage of providers.² Woodhull is specifically located in a federally designated primary care HPSA, a mental health HPSA, and a dental HPSA and also has a facility-specific mental health provider shortage designation for high average daily census and workload.



¹ Primary and Secondary Service area is defined as the Zip codes that comprise the residence of 50% and 75% of its ambulatory patients, respectively. Woodhull’s primary and secondary service areas includes Zip codes: 11205, 11206, 11207, 11208, 11211, 11212, 11213, 11216, 11221, 11222, 11226, 11233, 11237, and 11385.

² A Medically Underserved Area /Population (MUA/P) designation applies to a neighborhood or collection of census tracts based on four factors: the ratio of primary medical care physicians per 1,000 population, infant mortality rate, percentage of the population with incomes below the poverty level, and percentage of the population age 65 or over. A Healthcare Provider Shortage Area (HPSA) is a collection of census tracts that has been designated as having a shortage of health professionals. There are three categories of HPSAs: primary care (shortage of primary care clinicians), dental (shortage of oral health professionals), and mental health (shortage of mental health professionals).

NYC Health + Hospitals / Woodhull provides a disproportionate share of services for the borough's low income and uninsured population. In 2014, 32% of its ambulatory visits, and 32% of its ED visits were uninsured compared to 7% and 11% at Voluntary and State hospitals in Brooklyn. In addition, 73% of its inpatient discharges were either uninsured or enrolled in Medicaid, compared to 42% at voluntary and State hospitals in Brooklyn.



Sources and Notes: 2014 Hospital Institutional Cost Report, 2014 DTC Cost Report for HHC using internal data, and 2013 Health Center Cost Report for all other DTCs. Includes all NYC acute, general care hospitals and related wholly owned or controlled community health centers, including HHC DTCs. Discharges exclude normal newborns. ED visits include treat and release, and visits that result in admission. Clinic visits include comprehensive care and primary care visits only.

Facility Size and Patient Volume

With 113,643 patients and 509,828 encounters (FY 2015), NYC Health + Hospitals / Woodhull is a full service hospital with 374 certified beds. In FY 2015, it had more than 13,000 discharges including 1,600 newborn deliveries, 117,000 Emergency Department visits, and 379,000 ambulatory visits.

Inpatient Services

	Certified Beds	Discharges
General Care	220	8,088
Newborn	0	1,599
Psychiatric	133	2,230
Detox	21	1,371
Total	374	13,288

Source: Internal financial data, FY 2015. Beds are current as of 2/2016.

Emergency Department Services

	Visits
General	109,965
Psychiatric, includes CPEP	7,421
Total visits	117,386

Source: Internal financial data, FY 2015. Includes visits that result in admissions.

Ambulatory Services

Site	Primary Care	Dental	Specialty Care	Mental Health	Chemical Dependency	Total
Woodhull Medical Center	124,861	44,094	120,694	48,864	6,697	345,210
Greenpoint Clinic	12,103	-	-	-	-	12,103
Bushwick Clinic	8,936	-	-	-	-	8,936
Williamsburg Clinic	8,631	-	-	-	-	8,631
Progressive HS	2,443	-	-	-	-	2,443
IS 49	1,787	-	-	-	-	1,787
Total Woodhull	158,761	44,094	120,694	48,864	6,697	379,110

Primary Care includes adult and pediatric primary care and women's health services. Specialty includes adult and pediatric specialties, surgeries, ophthalmology, ancillaries and occupational health. Source: internal financial data, FY 2015.

Patient Demographics

Sixty percent (60%) of NYC Health + Hospitals / Woodhull patients are female and 40% are male. Among total patients, 19% are under age 21; 34% are ages 21-44; 34% are ages 45-64; and 14% are aged 65 and older. System wide, fifty-seven percent (57%) of patients are female and 43% are male. 19% are under age 21; 31% are ages 21-44; 34% are ages 45-64; and 15% are aged 65 and older.

Patient Encounters by Age

Age Group	%
0-4	6%
5-10	4%
11-14	3%
15-18	4%
19-20	2%
21-44	34%
45-54	17%
55-64	17%
65-74	9%
75-84	4%
85+	1%
Total	100%

Source: Internal financial data, FY2015

The hospital is racially diverse, with 55% of patients identifying as Hispanic or Latino; 29% as Black Non-Hispanic; 7% as White Non-Hispanic; 4% as Multi-Race/Other; and 2% of patients declining identification. System wide, 40% of patients identified as Hispanic or Latino; 34% as Black Non-Hispanic; 8% as White Non-Hispanic; 7% as Multi-Race/Other; 6% as Asian or Other Pacific Islander; and 5% of patients declining identification.

Patient Encounters by Race/ Ethnicity

Race/ Ethnicity	%
Hispanic or Latino	55.2%
Black Non-Hispanic	29.3%
White Non-Hispanic	7.3%
Multi Race/Other	3.5%
Patient Decline	2.3%
Asian/ Pacific Islander	1.9%
American Indian or Native	0.6%
Total	100%

Source: Internal financial data, FY2015

Appendix 2: Demographic and Population Health Statistics by Neighborhood

Table of Contents

Table 1. Key Demographic Factors.....	18
Table 2. Disability by Numbers of Disability and Type	19
Table 3. Potentially Preventable ED Visits (PPV).....	20
Table 4. Medicaid Beneficiaries with a Respiratory Clinical Risk Grouping Condition	21
Table 5. Medicaid Beneficiaries with a Cardiovascular Clinical Risk Grouping Condition.....	22
Table 6. Medicaid Beneficiaries with a Congestive Heart Failure Condition Diagnosis	23
Table 7. Medicaid Beneficiaries with a Diabetes Clinical Risk Grouping Condition	24
Table 8. Medicaid Beneficiaries with a Mental Health Clinical Risk Grouping Condition.....	25
Table 9. Medicaid Beneficiaries with a Substance Use Clinical Risk Grouping Condition	26
Table 10. Medicaid Beneficiaries with a HIV/AIDS Condition Diagnosis	27
Table 11. Maternal and Child Health Indicators	28

Table 1. Key Demographic Factors

		% Population below 100% Federal Poverty Level	% Population Non-US Citizen	% Population ≥ 25 years with Less than HS Education	% Population Speaking English "Less than Well"	Average Jail Rate (Per 100,000)	% Population Living with a Disability
NYS		14.9%	10.5%	15.1%	13.4%	382	10.7%
NYC		19.8%	17.7%	20.5%	23.2%	868	10.3%
UHF Neighborhoods							
Bronx	Hunts Point/Mott Haven	43.1%	19.2%	44.4%	36.3%	2,219	17.3%
Bronx	Crotona/Tremont	39.3%	23.8%	38.7%	32.2%	1,903	14.6%
Bronx	Highbridge/Morrisania	38.3%	22.4%	39.1%	32.8%	2,107	15.4%
Kings	East New York	32.8%	16.0%	27.0%	14.0%	1,907	8.9%
Kings	Williamsburg/Bushwick	32.5%	19.9%	37.2%	32.2%	1,793	10.5%
New York	East Harlem	31.8%	16.4%	32.2%	23.6%	2,250	14.1%
Bronx	Fordham/Bronx Park	31.3%	23.0%	31.3%	28.2%	1,320	13.4%
Kings	Greenpoint	28.5%	12.2%	18.6%	23.9%	540	7.2%
Kings	Sunset Park	28.4%	34.3%	45.7%	51.8%	482	8.1%
New York	Central Harlem/Morningside Hgt	27.7%	13.3%	19.8%	12.7%	2,124	12.9%
Kings	Bedford/Stuy/Crown Heights	27.1%	13.7%	20.0%	7.0%	2,129	10.6%
New York	Washington Hgts/Inwood	25.8%	26.0%	30.9%	37.9%	1,135	11.9%
Kings	Borough Park	25.2%	20.1%	24.4%	37.5%	225	9.4%
Bronx	Pelham/Throgs Neck	21.8%	14.3%	26.2%	21.3%	911	11.1%
Richmond	Port Richmond	21.6%	12.7%	16.6%	14.1%	1,302	9.4%
Queens	Rockaway	21.4%	11.3%	21.4%	14.1%	1,277	12.7%
New York	Union Sq./Lower Eastside	21.4%	14.3%	21.6%	22.5%	705	11.1%
Kings	Coney Island/Sheepshead Bay	18.2%	14.6%	18.6%	40.3%	567	14.5%
Queens	West Queens	18.2%	35.1%	29.5%	47.0%	400	8.0%
Kings	Flatbush/E. Flatbush	18.1%	20.4%	17.2%	14.0%	926	7.9%
Richmond	Stapleton/St. George	17.0%	12.0%	17.3%	16.1%	1,068	10.5%
Kings	Downtown/Heights/Slope	16.3%	9.3%	11.7%	10.4%	851	8.0%
Queens	Long Island City/Astoria	16.1%	21.6%	18.1%	27.8%	475	9.3%
Bronx	Northeast Bronx	15.4%	13.4%	19.7%	8.9%	761	11.7%
Queens	Jamaica	15.3%	18.5%	20.1%	16.4%	1,118	10.9%
Bronx	Kingsbridge/Riverdale	15.1%	12.0%	17.5%	20.1%	402	12.0%
Kings	Bensonhurst/Bay Ridge	14.7%	15.7%	21.8%	34.3%	283	10.0%
Queens	Fresh Meadows	14.1%	15.9%	12.9%	25.7%	300	9.8%
Queens	Flushing/Clearview	13.0%	25.8%	20.0%	40.8%	200	9.5%
Kings	Canarsie/Flatlands	12.9%	12.6%	13.4%	13.4%	616	9.3%
New York	Lower Manhattan	12.4%	18.1%	9.3%	12.7%	527	6.1%
Queens	Ridgewood/Forest Hills	12.4%	17.8%	14.5%	25.3%	273	9.1%
New York	Upper West Side	12.0%	11.2%	6.2%	7.7%	446	9.4%
Queens	Southwest Queens	11.9%	18.6%	20.9%	18.5%	442	10.0%
New York	Chelsea/Clinton	11.7%	14.3%	6.6%	9.1%	601	8.7%
New York	Greenwich Village/Soho	10.5%	12.5%	9.3%	12.4%	299	6.7%
New York	Gramercy Park/Murray Hill	8.7%	12.6%	2.5%	6.9%	283	6.8%
Richmond	Willowbrook	8.2%	6.3%	10.7%	11.1%	282	10.0%
Queens	Bayside/Little Neck	7.9%	13.3%	10.5%	27.0%	141	9.1%
Queens	Southeast Queens	7.4%	13.2%	13.2%	12.1%	507	9.1%
New York	Upper East Side	6.9%	11.2%	3.5%	5.7%	162	6.8%
Richmond	South Beach/Tottenville	5.6%	3.5%	8.8%	7.8%	294	9.2%

Sources: U.S. Census American Community Survey (ACS), 2008-2012; New York City Department of Corrections Jail Admissions, 2007-2012, Via Gothamist.

Table 2. Disability by Numbers of Disability and Type

		% ≥Two Disability	% One Disability	% Self Care	% Independent Living	% Cognitive	% Ambulatory	% Vision	% Hearing
NYS		5.3%	5.6%	2.5%	5.3%	4.2%	6.5%	1.9%	4.0%
NYC		5.4%	5.0%	2.7%	5.4%	4.1%	6.8%	2.1%	3.4%
UHF Neighborhoods									
Kings	Coney Island/Sheepshead Bay	9.6%	5.0%	5.6%	10.2%	6.6%	10.7%	3.8%	6.0%
Bronx	Hunts Point/Mott Haven	8.6%	8.8%	3.6%	8.4%	8.9%	11.1%	3.8%	3.3%
Bronx	Highbridge/Morrisania	7.7%	7.7%	3.3%	7.1%	7.5%	10.1%	3.1%	2.9%
Bronx	Crotona/Tremont	7.6%	7.1%	3.2%	7.5%	7.5%	9.1%	2.8%	3.2%
New York	East Harlem	7.5%	6.8%	3.6%	7.1%	6.7%	9.2%	3.3%	3.6%
Queens	Rockaway	6.6%	6.5%	3.6%	7.4%	5.6%	8.3%	3.2%	3.9%
New York	Central Harlem/Morningside Hgt	6.3%	6.7%	2.9%	5.9%	4.8%	9.0%	2.6%	2.6%
Bronx	Fordham/Bronx Park	6.3%	7.2%	2.5%	6.1%	6.6%	8.2%	2.6%	2.8%
New York	Washington Hgts/Inwood	6.2%	5.8%	3.1%	5.9%	4.6%	8.0%	2.4%	2.8%
New York	Union Sq./Lower Eastside	6.2%	5.0%	2.9%	5.5%	4.5%	7.4%	2.2%	4.2%
Bronx	Northeast Bronx	6.1%	5.8%	2.8%	5.8%	4.6%	7.8%	2.8%	3.8%
Bronx	Pelham/Throgs Neck	5.9%	5.2%	2.7%	6.1%	4.6%	7.3%	2.3%	3.5%
Bronx	Kingsbridge/Riverdale	5.9%	6.5%	3.1%	5.7%	5.1%	7.3%	2.2%	4.3%
Kings	Williamsburg/Bushwick	5.7%	4.8%	2.9%	5.9%	4.8%	7.3%	2.3%	2.3%
Kings	Bensonhurst/Bay Ridge	5.7%	4.4%	3.1%	6.5%	3.7%	6.6%	1.7%	4.4%
Richmond	Stapleton/St. George	5.5%	5.1%	3.0%	6.6%	3.8%	6.8%	1.7%	3.3%
Kings	Borough Park	5.5%	3.9%	3.2%	6.5%	4.0%	6.7%	2.0%	3.3%
Queens	Jamaica	5.5%	5.5%	2.7%	5.5%	3.9%	7.0%	2.6%	3.3%
Kings	Bedford/Stuy/Crown Heights	5.2%	5.4%	2.6%	5.3%	3.9%	6.9%	3.0%	2.6%
Queens	Southwest Queens	5.2%	4.8%	2.7%	5.6%	3.6%	6.3%	2.3%	3.7%
Queens	Flushing/Clearview	5.2%	4.4%	2.6%	5.0%	3.1%	6.5%	1.4%	4.4%
Richmond	Willowbrook	5.1%	5.0%	2.6%	6.0%	3.2%	6.9%	1.0%	3.5%
Kings	Canarsie/Flatlands	5.1%	4.2%	2.9%	5.5%	3.5%	6.3%	2.2%	3.3%
Queens	Fresh Meadows	4.9%	5.0%	2.3%	4.9%	3.1%	6.8%	1.9%	4.1%
Queens	Long Island City/Astoria	4.8%	4.5%	2.3%	4.8%	3.1%	6.2%	1.3%	3.3%
Queens	Ridgewood/Forest Hills	4.8%	4.4%	2.5%	5.3%	3.2%	6.3%	1.7%	3.9%
Queens	Bayside/Little Neck	4.7%	4.5%	2.2%	4.9%	2.8%	5.6%	1.8%	4.2%
Kings	East New York	4.5%	4.3%	2.4%	5.2%	3.7%	6.0%	2.2%	2.2%
Richmond	South Beach/Tottenville	4.5%	4.7%	2.1%	4.8%	2.9%	6.0%	1.1%	3.3%
Richmond	Port Richmond	4.5%	5.0%	2.1%	4.8%	3.9%	5.8%	1.3%	2.8%
Kings	Sunset Park	4.4%	3.8%	2.3%	4.8%	4.0%	5.2%	1.8%	2.5%
New York	Upper West Side	4.4%	5.1%	2.4%	4.2%	3.3%	5.9%	1.7%	4.3%
Queens	Southeast Queens	4.3%	4.9%	2.2%	4.8%	3.4%	5.4%	1.5%	3.4%
Kings	Downtown/Heights/Slope	4.2%	4.0%	1.8%	3.8%	3.3%	5.1%	1.6%	2.6%
Kings	Greenpoint	4.2%	3.1%	2.5%	4.4%	3.4%	5.0%	1.9%	2.6%
Queens	West Queens	4.0%	4.2%	1.9%	3.8%	2.9%	5.1%	1.7%	2.9%
Kings	Flatbush/E. Flatbush	3.9%	4.0%	2.0%	4.2%	3.0%	5.2%	1.6%	2.5%
New York	Chelsea/Clinton	3.9%	4.8%	1.7%	3.1%	2.9%	4.9%	1.9%	3.5%
New York	Lower Manhattan	3.3%	2.9%	1.8%	3.4%	2.9%	4.1%	1.0%	2.4%
New York	Gramercy Park/Murray Hill	3.1%	3.8%	1.4%	3.1%	2.5%	3.7%	1.3%	3.4%
New York	Upper East Side	3.0%	3.8%	1.6%	3.0%	2.1%	4.5%	1.1%	4.1%
New York	Greenwich Village/Soho	3.0%	3.8%	1.5%	3.0%	2.2%	3.8%	1.1%	3.6%

Sources: U.S. Census American Community Survey (ACS), 2008-2012.

*Self-Care – Difficulty bathing or dressing; Independent Living – Difficulty with errands; Cognitive – Difficulty remembering, concentrating, making decisions; Ambulatory – Difficulty walking or climbing stairs; Vision – Blind or serious difficulty seeing; Hearing – Deaf or having serious difficulty hearing

Table 3. Potentially Preventable ED Visits (PPV)

		Medicaid Population	PPV Total (Observed)	PPV Total (Risk-Adjusted Expected)	Rate per 100 ED Visits (Observed)	Rate per 100 ED Visits (Risk-Adjusted Expected)	Observed (/) Risk-Adjusted Expected Ratio	Observed (-) Risk-Adjusted Expected Gap Total
NYS		5,852,016	2,111,517	2,069,915	36.08			(41,602)
NYC		3,600,712	1,192,918	1,184,340	33.13	32.89	1.01	(8,578)
UHF Neighborhoods								
Brooklyn	Bedford/Stuy/Crown Heights	167,295	74,035	62,671	44.25	37.46	1.18	(11,364)
Manhattan	Central Harlem/Morningside Hgt	80,517	44,215	37,872	54.91	47.04	1.17	(6,343)
Brooklyn	Flatbush/E. Flatbush	135,879	44,131	37,935	32.48	27.92	1.16	(6,196)
Bronx	Highbridge/Morrisania	157,126	67,220	59,232	42.78	37.70	1.13	(7,988)
Bronx	Crotona/Tremont	158,677	68,998	60,948	43.48	38.41	1.13	(8,050)
Brooklyn	East New York	117,951	47,135	41,721	39.96	35.37	1.13	(5,414)
Bronx	Hunts Point/Mott Haven	102,277	44,460	39,547	43.47	38.67	1.12	(4,913)
Bronx	Northeast Bronx	75,259	31,979	28,647	42.49	38.06	1.12	(3,332)
Brooklyn	Canarsie/Flatlands	68,942	18,647	16,896	27.05	24.51	1.10	(1,751)
Bronx	Fordham/Bronx Park	159,307	71,626	65,539	44.96	41.14	1.09	(6,087)
Manhattan	East Harlem	65,233	35,244	32,424	54.03	49.70	1.09	(2,820)
Staten Island	Port Richmond	28,494	13,493	12,448	47.35	43.68	1.08	(1,045)
Brooklyn	Williamsburg/Bushwick	128,546	52,742	48,737	41.03	37.91	1.08	(4,005)
Queens	Rockaway	52,726	18,553	17,206	35.19	32.63	1.08	(1,347)
Manhattan	Washington Hgts/Inwood	143,654	45,340	42,657	31.56	29.69	1.06	(2,683)
Bronx	Pelham/Throgs Neck	139,468	53,267	50,796	38.19	36.42	1.05	(2,471)
Manhattan	Chelsea/Clinton	33,364	20,526	19,607	61.52	58.77	1.05	(919)
Brooklyn	Downtown/Heights/Slope	58,328	23,408	22,661	40.13	38.85	1.03	(747)
Staten Island	Stapleton/St. George	46,913	19,397	18,980	41.35	40.46	1.02	(417)
Queens	Southeast Queens	61,114	16,199	16,107	26.51	26.36	1.01	(92)
Bronx	Kingsbridge/Riverdale	29,994	9,287	9,270	30.96	30.91	1.00	(17)
Manhattan	Upper West Side	31,538	15,536	15,657	49.26	49.64	0.99	121
Queens	Jamaica	134,719	45,813	46,355	34.01	34.41	0.99	542
Manhattan	Gramercy Park/Murray Hill	9,909	4,922	4,996	49.67	50.42	0.99	74
Staten Island	South Beach/Tottenville	31,842	8,390	8,728	26.35	27.41	0.96	338
Brooklyn	Greenpoint	49,140	9,112	9,485	18.54	19.30	0.96	373
Queens	Ridgewood/Forest Hills	76,683	17,730	19,134	23.12	24.95	0.93	1,404
Queens	Long Island City/Astoria	71,860	21,041	22,873	29.28	31.83	0.92	1,832
Staten Island	Willowbrook	20,710	5,004	5,581	24.16	26.95	0.90	577
Manhattan	Upper East Side	13,219	4,674	5,224	35.36	39.52	0.89	550
Queens	West Queens	229,929	68,271	77,793	29.69	33.83	0.88	9,522
Queens	Southwest Queens	124,369	33,190	38,415	26.69	30.89	0.86	5,225
Manhattan	Lower Manhattan	12,194	5,744	6,673	47.11	54.72	0.86	929
Brooklyn	Coney Island/Sheepshead Bay	136,183	23,227	27,800	17.06	20.41	0.84	4,573
Brooklyn	Borough Park	195,905	26,744	33,459	13.65	17.08	0.80	6,715
Brooklyn	Bensonhurst/Bay Ridge	80,319	11,180	14,859	13.92	18.50	0.75	3,679
Queens	Fresh Meadows	34,877	7,591	10,201	21.77	29.25	0.74	2,610
Manhattan	Union Sq./Lower Eastside	81,104	22,872	30,851	28.20	38.04	0.74	7,979
Brooklyn	Sunset Park	99,590	16,971	24,170	17.04	24.27	0.70	7,199
Manhattan	Greenwich Village/Soho	14,323	3,334	5,174	23.28	36.12	0.64	1,840
Queens	Bayside/Little Neck	19,932	2,236	3,724	11.22	18.68	0.60	1,488
Queens	Flushing/Clearview	116,900	17,342	29,251	14.83	25.02	0.59	11,909

Source: New York State DOH Office of Quality and Patient Safety Bureau of Health Informatics, Medicaid Claims Extract, 2012.

Potentially Preventable Visits (PPVs), based on proprietary 3M software, are emergency visits for ambulatory care sensitive conditions (ACSC) that may result from a lack of adequate access to care or ambulatory care coordination. These ambulatory sensitive conditions could be reduced or eliminated with adequate patient monitoring and follow up. Unlike with PQIs, which can be disease specific, there is only one PPV indicator which represents all potentially avoidable ED visit regardless of condition or disease.

PPV Events are observed or "actual" ED visits that meet the criteria of an ACSC visit as defined by the 3M software. The Observed Rate is the number of PPV events divided by the population. Risk Adjusted Expected Visits are PPV visits adjusted by age, gender and race/ethnicity. The Expected rate is the number of Expected visits divided by the population. Risk Adjusted Expected Rate is the observed PPV rate divided by the expected PPV rate, multiplied by the statewide PPV rate. A lower number is better.

Table 4. Medicaid Beneficiaries with a Respiratory Clinical Risk Grouping Condition

		Medicaid Population	Population with a Diagnosis	Diagnosed Prevalence	% With At least 1 All Cause Admission	% With At least 1 All Cause ED Visit
NYS		5,835,794	558,700	9.6%	35.3%	47.3%
NYC		3,595,868	348,955	9.7%	36.0%	44.9%
UHF Neighborhoods						
Queens	Rockaway	52,664	8,148	15.5%	43.8%	44.0%
Manhattan	East Harlem	65,008	9,304	14.3%	40.2%	55.6%
Bronx	Hunts Point/Mott Haven	102,165	14,577	14.3%	35.7%	50.4%
Manhattan	Chelsea/Clinton	33,022	4,432	13.4%	49.6%	51.2%
Manhattan	Upper West Side	31,499	3,860	12.3%	44.0%	48.4%
Bronx	Highbridge/Morrisania	157,071	19,125	12.2%	38.7%	52.1%
Bronx	Crotona/Tremont	158,601	18,698	11.8%	37.5%	53.4%
Manhattan	Central Harlem/Morningside Hgt	80,466	9,465	11.8%	39.9%	59.3%
Staten Island	Stapleton/St. George	46,686	5,435	11.6%	41.3%	48.6%
Brooklyn	Coney Island/Sheepshead Bay	136,160	15,846	11.6%	34.9%	25.3%
Bronx	Pelham/Throgs Neck	139,194	16,181	11.6%	36.4%	47.9%
Bronx	Fordham/Bronx Park	159,182	18,340	11.5%	39.1%	51.8%
Bronx	Kingsbridge/Riverdale	29,957	3,408	11.4%	43.7%	42.7%
Bronx	Northeast Bronx	75,167	8,496	11.3%	44.5%	48.9%
Brooklyn	Downtown/Heights/Slope	58,124	6,507	11.2%	42.1%	48.7%
Brooklyn	Bedford/Stuy/Crown Heights	167,161	18,349	11.0%	41.3%	55.0%
Manhattan	Upper East Side	13,206	1,428	10.8%	49.6%	33.9%
Brooklyn	East New York	117,543	12,412	10.6%	36.8%	53.5%
Staten Island	Port Richmond	28,478	2,926	10.3%	33.9%	55.1%
Brooklyn	Williamsburg/Bushwick	128,474	13,152	10.2%	35.8%	52.3%
Manhattan	Gramercy Park/Murray Hill	9,839	994	10.1%	42.2%	52.0%
Manhattan	Union Sq./Lower Eastside	81,093	7,890	9.7%	33.9%	40.4%
Brooklyn	Canarsie/Flatlands	68,906	6,594	9.6%	39.2%	40.9%
Queens	Ridgewood/Forest Hills	76,645	7,060	9.2%	28.5%	32.7%
Brooklyn	Bensonhurst/Bay Ridge	80,271	7,316	9.1%	29.8%	23.7%
Staten Island	Willowbrook	20,550	1,871	9.1%	33.7%	34.2%
Manhattan	Washington Hgts/Inwood	143,590	12,911	9.0%	31.2%	44.1%
Staten Island	South Beach/Tottenville	31,799	2,827	8.9%	35.7%	37.4%
Manhattan	Lower Manhattan	12,054	1,006	8.3%	38.6%	45.7%
Queens	Jamaica	134,473	10,759	8.0%	34.2%	48.5%
Manhattan	Greenwich Village/Soho	14,273	1,129	7.9%	33.5%	25.2%
Queens	Fresh Meadows	34,868	2,713	7.8%	25.9%	33.7%
Brooklyn	Flatbush/E. Flatbush	135,688	10,306	7.6%	40.7%	47.8%
Queens	Long Island City/Astoria	71,850	5,436	7.6%	31.2%	39.6%
Brooklyn	Sunset Park	99,554	7,460	7.5%	25.5%	31.1%
Queens	Southwest Queens	124,306	8,733	7.0%	27.0%	42.1%
Queens	Flushing/Clearview	116,769	8,003	6.9%	30.6%	28.8%
Brooklyn	Borough Park	195,830	12,978	6.6%	29.9%	27.0%
Queens	West Queens	229,888	15,193	6.6%	26.2%	39.2%
Brooklyn	Greenpoint	49,127	3,114	6.3%	33.0%	39.2%
Queens	Southeast Queens	60,254	3,511	5.8%	33.4%	44.5%
Queens	Bayside/Little Neck	19,922	952	4.8%	25.6%	25.2%

Source: New York State DOH Office of Quality and Patient Safety Bureau of Health Informatics, Medicaid Claims Extract, 2012.

Table 5. Medicaid Beneficiaries with a Cardiovascular Clinical Risk Grouping Condition

		Medicaid Population	Population with a Diagnosis	Diagnosed Prevalence	% With At least 1 All Cause Admission	% With At least 1 All Cause ED Visit
NYS		5,835,794	1,543,129	26.4%	40.0%	31.3%
NYC		3,595,868	1,085,013	30.2%	40.4%	28.1%
UHF Neighborhoods						
Brooklyn	Coney Island/Sheepshead Bay	136,160	78,135	57.4%	37.0%	14.4%
Queens	Rockaway	52,664	23,924	45.4%	47.7%	30.1%
Manhattan	Upper East Side	13,206	5,741	43.5%	46.0%	24.2%
Bronx	Kingsbridge/Riverdale	29,957	12,509	41.8%	47.9%	26.7%
Manhattan	Upper West Side	31,499	13,133	41.7%	48.0%	33.2%
Brooklyn	Bensonhurst/Bay Ridge	80,271	31,357	39.1%	32.8%	15.3%
Brooklyn	Canarsie/Flatlands	68,906	26,818	38.9%	43.2%	25.2%
Manhattan	Chelsea/Clinton	33,022	12,615	38.2%	48.2%	39.0%
Queens	Ridgewood/Forest Hills	76,645	27,747	36.2%	35.5%	20.2%
Manhattan	Union Sq./Lower Eastside	81,093	28,702	35.4%	34.2%	22.8%
Brooklyn	Downtown/Heights/Slope	58,124	19,812	34.1%	50.7%	34.6%
Manhattan	Greenwich Village/Soho	14,273	4,788	33.5%	30.8%	15.5%
Manhattan	Washington Hgts/Inwood	143,590	47,415	33.0%	37.4%	28.1%
Bronx	Northeast Bronx	75,167	24,796	33.0%	51.3%	33.1%
Manhattan	East Harlem	65,008	21,434	33.0%	50.2%	40.2%
Staten Island	Willowbrook	20,550	6,763	32.9%	39.2%	22.9%
Manhattan	Lower Manhattan	12,054	3,951	32.8%	34.6%	25.5%
Queens	Flushing/Clearview	116,769	37,374	32.0%	29.0%	16.6%
Staten Island	Stapleton/St. George	46,686	14,414	30.9%	46.4%	34.2%
Queens	Fresh Meadows	34,868	10,718	30.7%	28.7%	19.9%
Queens	Bayside/Little Neck	19,922	5,924	29.7%	24.7%	13.2%
Brooklyn	Borough Park	195,830	57,387	29.3%	34.5%	17.5%
Staten Island	South Beach/Tottenville	31,799	9,293	29.2%	38.0%	25.4%
Queens	Jamaica	134,473	38,881	28.9%	41.2%	30.8%
Queens	Southwest Queens	124,306	35,914	28.9%	35.5%	25.9%
Brooklyn	Bedford/Stuy/Crown Heights	167,161	47,741	28.6%	49.0%	37.7%
Queens	Long Island City/Astoria	71,850	20,511	28.5%	37.5%	26.7%
Manhattan	Gramercy Park/Murray Hill	9,839	2,745	27.9%	42.1%	34.5%
Manhattan	Central Harlem/Morningside Hgt	80,466	22,268	27.7%	46.5%	42.5%
Brooklyn	Flatbush/E. Flatbush	135,688	37,531	27.7%	42.7%	30.5%
Bronx	Pelham/Throgs Neck	139,194	37,536	27.0%	43.1%	33.2%
Brooklyn	East New York	117,543	31,027	26.4%	44.8%	36.4%
Bronx	Highbridge/Morrisania	157,071	40,636	25.9%	44.4%	36.9%
Bronx	Fordham/Bronx Park	159,182	40,823	25.6%	44.8%	35.2%
Queens	Southeast Queens	60,254	15,411	25.6%	37.4%	28.7%
Brooklyn	Williamsburg/Bushwick	128,474	32,841	25.6%	45.0%	37.0%
Bronx	Crotona/Tremont	158,601	40,131	25.3%	44.0%	37.9%
Bronx	Hunts Point/Mott Haven	102,165	24,678	24.2%	44.5%	38.0%
Queens	West Queens	229,888	54,707	23.8%	32.1%	21.3%
Brooklyn	Greenpoint	49,127	10,796	22.0%	40.5%	25.0%
Brooklyn	Sunset Park	99,554	20,214	20.3%	31.7%	21.2%
Staten Island	Port Richmond	28,478	5,303	18.6%	43.2%	40.3%

Source: New York State DOH Office of Quality and Patient Safety Bureau of Health Informatics, Medicaid Claims Extract, 2012.

Table 6. Medicaid Beneficiaries with a Congestive Heart Failure Condition Diagnosis

		Medicaid Population	Population with a Diagnosis	Diagnosed Prevalence (Per 100,000)	% With At least 1 All Cause Admission	% With At least 1 All Cause ED Visit
NYS		5,835,794	90,070	1,543	61.2%	30.2%
NYC		3,595,868	62,821	1,747	61.6%	28.1%
UHF Neighborhoods						
Brooklyn	Coney Island/Sheepshead Bay	136,160	6,063	4,453	48.0%	13.4%
Bronx	Kingsbridge/Riverdale	29,957	1,109	3,702	60.7%	23.0%
Manhattan	Upper East Side	13,206	464	3,514	61.9%	17.2%
Queens	Rockaway	52,664	1,795	3,408	65.2%	29.1%
Manhattan	Upper West Side	31,499	941	2,987	64.3%	29.9%
Bronx	Northeast Bronx	75,167	2,033	2,705	67.4%	30.3%
Brooklyn	Canarsie/Flatlands	68,906	1,859	2,698	60.3%	24.3%
Manhattan	Chelsea/Clinton	33,022	832	2,520	69.2%	38.9%
Brooklyn	Downtown/Heights/Slope	58,124	1,333	2,293	68.5%	32.7%
Brooklyn	Bensonhurst/Bay Ridge	80,271	1,829	2,279	51.8%	16.2%
Queens	Ridgewood/Forest Hills	76,645	1,703	2,222	52.1%	20.7%
Manhattan	East Harlem	65,008	1,374	2,114	68.0%	40.5%
Brooklyn	Borough Park	195,830	3,580	1,828	51.3%	17.6%
Staten Island	Willowbrook	20,550	368	1,791	56.3%	20.4%
Brooklyn	Bedford/Stuy/Crown Heights	167,161	2,935	1,756	68.0%	36.4%
Queens	Jamaica	134,473	2,255	1,677	62.4%	30.7%
Brooklyn	Flatbush/E. Flatbush	135,688	2,269	1,672	64.8%	29.9%
Brooklyn	Williamsburg/Bushwick	128,474	2,130	1,658	65.4%	38.2%
Manhattan	Central Harlem/Morningside Hgt	80,466	1,290	1,603	69.5%	43.2%
Bronx	Pelham/Throgs Neck	139,194	2,230	1,602	64.4%	31.4%
Staten Island	Stapleton/St. George	46,686	736	1,576	64.3%	31.4%
Manhattan	Greenwich Village/Soho	14,273	224	1,569	57.1%	16.1%
Manhattan	Washington Hgts/Inwood	143,590	2,245	1,563	64.8%	29.0%
Queens	Bayside/Little Neck	19,922	310	1,556	50.3%	14.8%
Manhattan	Lower Manhattan	12,054	187	1,551	56.1%	30.5%
Manhattan	Union Sq./Lower Eastside	81,093	1,255	1,548	59.3%	28.8%
Manhattan	Gramercy Park/Murray Hill	9,839	152	1,545	63.2%	36.8%
Queens	Fresh Meadows	34,868	534	1,531	52.4%	23.0%
Queens	Southeast Queens	60,254	884	1,467	59.8%	29.8%
Bronx	Fordham/Bronx Park	159,182	2,326	1,461	70.9%	33.5%
Brooklyn	East New York	117,543	1,706	1,451	66.2%	37.0%
Staten Island	South Beach/Tottenville	31,799	459	1,443	64.9%	24.2%
Bronx	Highbridge/Morrisania	157,071	2,242	1,427	68.6%	37.4%
Queens	Flushing/Clearview	116,769	1,646	1,410	56.7%	22.0%
Bronx	Crotona/Tremont	158,601	2,063	1,301	70.3%	39.3%
Queens	Long Island City/Astoria	71,850	916	1,275	64.1%	28.4%
Brooklyn	Greenpoint	49,127	614	1,250	64.7%	26.1%
Queens	Southwest Queens	124,306	1,533	1,233	62.4%	28.6%
Bronx	Hunts Point/Mott Haven	102,165	1,255	1,228	68.8%	36.2%
Queens	West Queens	229,888	2,049	891	62.3%	23.6%
Brooklyn	Sunset Park	99,554	862	866	56.7%	25.9%
Staten Island	Port Richmond	28,478	231	811	67.1%	38.5%

Source: New York State DOH Office of Quality and Patient Safety Bureau of Health Informatics, Medicaid Claims Extract, 2012.

Table 7. Medicaid Beneficiaries with a Diabetes Clinical Risk Grouping Condition

		Medicaid Population	Population with a Diagnosis	Diagnosed Prevalence	% With At least 1 All Cause Admission	% With At least 1 All Cause ED Visit
NYS		5,835,794	562,637	9.6%	32.5%	31.2%
NYC		3,595,868	409,227	11.4%	32.3%	28.6%
UHF Neighborhoods						
Brooklyn	Coney Island/Sheepshead Bay	136,160	23,603	17.3%	30.0%	15.4%
Queens	Rockaway	52,664	8,424	16.0%	42.0%	29.8%
Manhattan	Upper West Side	31,499	4,461	14.2%	37.9%	33.7%
Brooklyn	Canarsie/Flatlands	68,906	9,754	14.2%	36.0%	24.9%
Manhattan	East Harlem	65,008	8,958	13.8%	40.4%	38.6%
Manhattan	Chelsea/Clinton	33,022	4,420	13.4%	38.3%	37.6%
Bronx	Kingsbridge/Riverdale	29,957	4,001	13.4%	40.7%	28.1%
Bronx	Northeast Bronx	75,167	9,869	13.1%	41.3%	33.6%
Manhattan	Union Sq./Lower Eastside	81,093	10,391	12.8%	27.5%	23.8%
Manhattan	Washington Hgts/Inwood	143,590	18,374	12.8%	29.7%	27.9%
Brooklyn	Downtown/Heights/Slope	58,124	7,416	12.8%	39.7%	34.7%
Queens	Southwest Queens	124,306	15,534	12.5%	23.6%	23.9%
Queens	Jamaica	134,473	16,526	12.3%	28.9%	29.6%
Manhattan	Upper East Side	13,206	1,582	12.0%	40.4%	25.2%
Queens	Ridgewood/Forest Hills	76,645	9,134	11.9%	27.7%	19.7%
Bronx	Pelham/Throgs Neck	139,194	16,221	11.7%	34.0%	33.4%
Brooklyn	Bensonhurst/Bay Ridge	80,271	9,282	11.6%	24.1%	15.4%
Staten Island	Stapleton/St. George	46,686	5,310	11.4%	39.5%	34.6%
Brooklyn	Flatbush/E. Flatbush	135,688	15,416	11.4%	34.4%	30.0%
Staten Island	Willowbrook	20,550	2,319	11.3%	29.9%	21.9%
Brooklyn	Bedford/Stuy/Crown Heights	167,161	18,715	11.2%	40.3%	36.9%
Queens	Fresh Meadows	34,868	3,902	11.2%	21.2%	18.6%
Queens	Flushing/Clearview	116,769	12,964	11.1%	21.4%	15.8%
Queens	Long Island City/Astoria	71,850	7,959	11.1%	27.2%	25.9%
Manhattan	Central Harlem/Morningside Hgt	80,466	8,774	10.9%	36.9%	41.8%
Bronx	Hunts Point/Mott Haven	102,165	11,020	10.8%	35.9%	37.8%
Bronx	Fordham/Bronx Park	159,182	17,130	10.8%	37.3%	35.8%
Bronx	Highbridge/Morrisania	157,071	16,834	10.7%	37.7%	36.8%
Brooklyn	East New York	117,543	12,580	10.7%	35.4%	35.7%
Manhattan	Lower Manhattan	12,054	1,262	10.5%	32.3%	31.1%
Brooklyn	Williamsburg/Bushwick	128,474	13,297	10.3%	35.2%	36.8%
Bronx	Crotona/Tremont	158,601	16,367	10.3%	38.1%	37.8%
Manhattan	Greenwich Village/Soho	14,273	1,438	10.1%	25.3%	16.9%
Queens	Southeast Queens	60,254	6,003	10.0%	25.5%	27.1%
Queens	West Queens	229,888	22,717	9.9%	24.9%	20.6%
Brooklyn	Borough Park	195,830	18,996	9.7%	24.6%	17.8%
Manhattan	Gramercy Park/Murray Hill	9,839	929	9.4%	35.6%	38.0%
Queens	Bayside/Little Neck	19,922	1,795	9.0%	20.9%	13.8%
Staten Island	South Beach/Tottenville	31,799	2,673	8.4%	32.6%	24.7%
Brooklyn	Greenpoint	49,127	3,642	7.4%	29.7%	27.1%
Brooklyn	Sunset Park	99,554	7,054	7.1%	26.5%	21.7%
Staten Island	Port Richmond	28,478	2,009	7.1%	33.4%	39.4%

Source: New York State DOH Office of Quality and Patient Safety Bureau of Health Informatics, Medicaid Claims Extract, 2012.

Table 8. Medicaid Beneficiaries with a Mental Health Clinical Risk Grouping Condition

		Medicaid Population	Population with a Diagnosis	Diagnosed Prevalence	% With At least 1 All Cause Admission	% With At least 1 All Cause ED Visit
NYS		5,835,794	1,328,558	22.8%	30.9%	45.8%
NYC		3,595,868	702,585	19.5%	32.3%	42.3%
UHF Neighborhoods						
Manhattan	Chelsea/Clinton	33,022	16,610	50.3%	41.4%	49.9%
Manhattan	Gramercy Park/Murray Hill	9,839	3,642	37.0%	38.9%	47.1%
Manhattan	Upper West Side	31,499	11,028	35.0%	36.5%	45.1%
Queens	Rockaway	52,664	17,488	33.2%	43.4%	40.2%
Manhattan	Lower Manhattan	12,054	3,994	33.1%	37.1%	48.2%
Manhattan	Upper East Side	13,206	4,158	31.5%	37.6%	38.3%
Manhattan	East Harlem	65,008	20,410	31.4%	37.6%	52.2%
Bronx	Kingsbridge/Riverdale	29,957	9,026	30.1%	37.5%	36.9%
Staten Island	South Beach/Tottenville	31,799	8,714	27.4%	30.3%	40.6%
Brooklyn	Downtown/Heights/Slope	58,124	15,868	27.3%	36.9%	46.0%
Staten Island	Stapleton/St. George	46,686	12,408	26.6%	39.0%	48.8%
Brooklyn	Coney Island/Sheepshead Bay	136,160	34,703	25.5%	28.2%	24.6%
Bronx	Hunts Point/Mott Haven	102,165	25,701	25.2%	31.7%	48.6%
Manhattan	Central Harlem/Morningside Hgt	80,466	19,986	24.8%	36.7%	53.6%
Manhattan	Greenwich Village/Soho	14,273	3,381	23.7%	38.3%	40.4%
Bronx	Crotona/Tremont	158,601	36,406	23.0%	34.1%	50.0%
Staten Island	Willowbrook	20,550	4,703	22.9%	29.5%	35.3%
Bronx	Fordham/Bronx Park	159,182	35,728	22.4%	33.1%	47.9%
Bronx	Pelham/Throgs Neck	139,194	30,833	22.2%	28.9%	43.6%
Bronx	Highbridge/Morrisania	157,071	34,754	22.1%	32.9%	49.0%
Bronx	Northeast Bronx	75,167	16,019	21.3%	37.5%	44.3%
Manhattan	Union Sq./Lower Eastside	81,093	16,891	20.8%	32.3%	42.9%
Manhattan	Washington Hgts/Inwood	143,590	29,748	20.7%	28.2%	40.1%
Queens	Ridgewood/Forest Hills	76,645	15,446	20.2%	25.1%	30.0%
Brooklyn	Bedford/Stuy/Crown Heights	167,161	32,956	19.7%	37.6%	50.6%
Staten Island	Port Richmond	28,478	5,577	19.6%	31.8%	51.2%
Brooklyn	East New York	117,543	22,969	19.5%	33.6%	47.6%
Brooklyn	Williamsburg/Bushwick	128,474	24,881	19.4%	30.3%	48.5%
Brooklyn	Bensonhurst/Bay Ridge	80,271	14,138	17.6%	27.2%	27.8%
Brooklyn	Canarsie/Flatlands	68,906	11,728	17.0%	33.0%	35.4%
Queens	Fresh Meadows	34,868	5,652	16.2%	24.6%	34.2%
Brooklyn	Greenpoint	49,127	7,325	14.9%	27.3%	35.9%
Queens	Jamaica	134,473	19,784	14.7%	32.7%	44.2%
Queens	Long Island City/Astoria	71,850	10,432	14.5%	27.9%	39.5%
Brooklyn	Borough Park	195,830	26,941	13.8%	24.0%	24.1%
Brooklyn	Flatbush/E. Flatbush	135,688	17,611	13.0%	36.5%	43.0%
Queens	Flushing/Clearview	116,769	14,390	12.3%	29.9%	32.7%
Queens	Bayside/Little Neck	19,922	2,400	12.0%	24.9%	27.2%
Queens	Southwest Queens	124,306	14,752	11.9%	25.3%	38.6%
Queens	West Queens	229,888	26,313	11.4%	26.3%	36.2%
Queens	Southeast Queens	60,254	6,509	10.8%	37.2%	46.3%
Brooklyn	Sunset Park	99,554	10,227	10.3%	26.5%	35.9%

Source: New York State DOH Office of Quality and Patient Safety Bureau of Health Informatics, Medicaid Claims Extract, 2012.

Table 9. Medicaid Beneficiaries with a Substance Use Clinical Risk Grouping Condition

		Medicaid Population	Population with a Diagnosis	Diagnosed Prevalence	% With At least 1 All Cause Admission	% With At least 1 All Cause ED Visit
NYS		5,835,794	370,898	6.4%	59.6%	59.9%
NYC		3,595,868	222,198	6.2%	65.0%	58.4%
UHF Neighborhoods						
Manhattan	Chelsea/Clinton	33,022	10,401	31.5%	71.6%	59.2%
Manhattan	Upper West Side	31,499	5,374	17.1%	63.9%	58.1%
Manhattan	Gramercy Park/Murray Hill	9,839	1,659	16.9%	69.5%	65.4%
Manhattan	East Harlem	65,008	9,878	15.2%	68.3%	61.2%
Manhattan	Lower Manhattan	12,054	1,603	13.3%	73.8%	66.0%
Manhattan	Central Harlem/Morningside Hgt	80,466	10,093	12.5%	66.2%	63.3%
Bronx	Hunts Point/Mott Haven	102,165	12,551	12.3%	61.5%	57.0%
Brooklyn	Bedford/Stuy/Crown Heights	167,161	16,159	9.7%	65.8%	61.3%
Bronx	Crotona/Tremont	158,601	15,141	9.5%	67.0%	59.2%
Brooklyn	Downtown/Heights/Slope	58,124	5,464	9.4%	68.5%	63.7%
Staten Island	Stapleton/St. George	46,686	4,329	9.3%	70.7%	60.6%
Staten Island	South Beach/Tottenville	31,799	2,948	9.3%	61.3%	57.9%
Bronx	Highbridge/Morrisania	157,071	14,126	9.0%	65.5%	57.5%
Manhattan	Union Sq./Lower Eastside	81,093	6,788	8.4%	69.4%	62.1%
Manhattan	Greenwich Village/Soho	14,273	1,172	8.2%	71.6%	62.6%
Brooklyn	East New York	117,543	8,911	7.6%	64.3%	59.4%
Bronx	Fordham/Bronx Park	159,182	11,575	7.3%	66.3%	60.6%
Brooklyn	Williamsburg/Bushwick	128,474	8,983	7.0%	64.3%	60.6%
Manhattan	Upper East Side	13,206	910	6.9%	61.9%	55.7%
Staten Island	Port Richmond	28,478	1,885	6.6%	64.2%	62.7%
Queens	Rockaway	52,664	3,386	6.4%	62.8%	58.3%
Bronx	Pelham/Throgs Neck	139,194	8,820	6.3%	61.9%	52.2%
Bronx	Northeast Bronx	75,167	4,430	5.9%	66.2%	60.2%
Staten Island	Willowbrook	20,550	1,195	5.8%	62.4%	55.2%
Queens	Jamaica	134,473	7,496	5.6%	59.7%	56.6%
Brooklyn	Greenpoint	49,127	2,588	5.3%	70.4%	57.1%
Bronx	Kingsbridge/Riverdale	29,957	1,497	5.0%	68.1%	58.1%
Brooklyn	Flatbush/E. Flatbush	135,688	6,193	4.6%	65.9%	57.5%
Manhattan	Washington Hgts/Inwood	143,590	6,388	4.4%	65.7%	58.0%
Brooklyn	Coney Island/Sheepshead Bay	136,160	5,393	4.0%	62.1%	52.2%
Brooklyn	Canarsie/Flatlands	68,906	2,428	3.5%	62.9%	52.1%
Queens	Southeast Queens	60,254	2,045	3.4%	68.4%	62.0%
Queens	Fresh Meadows	34,868	1,115	3.2%	71.1%	53.3%
Queens	Ridgewood/Forest Hills	76,645	2,294	3.0%	53.4%	46.2%
Brooklyn	Bensonhurst/Bay Ridge	80,271	2,159	2.7%	56.3%	50.5%
Queens	Long Island City/Astoria	71,850	1,909	2.7%	56.1%	56.6%
Queens	Southwest Queens	124,306	2,488	2.0%	57.6%	53.8%
Brooklyn	Sunset Park	99,554	1,888	1.9%	56.3%	54.0%
Queens	West Queens	229,888	3,664	1.6%	60.0%	47.7%
Brooklyn	Borough Park	195,830	3,005	1.5%	58.4%	52.6%
Queens	Flushing/Clearview	116,769	1,617	1.4%	59.4%	47.6%
Queens	Bayside/Little Neck	19,922	250	1.3%	54.4%	47.6%

Source: New York State DOH Office of Quality and Patient Safety Bureau of Health Informatics, Medicaid Claims Extract, 2012.

Table 10. Medicaid Beneficiaries with a HIV/AIDS Condition Diagnosis

		Medicaid Population	Population with a Diagnosis	Weighted Prevalence (Per 100,000)	% With At least 1 All Cause Admission	% With At least 1 All Cause ED Visit
NYS		5,835,794	53,901	924	25.3%	36.4%
NYC		3,595,868	49,984	1,390	25.1%	35.4%
UHF Neighborhoods						
Manhattan	Chelsea/Clinton	33,022	1,378	4,173	26.1%	35.6%
Manhattan	Gramercy Park/Murray Hill	9,839	290	2,947	29.0%	36.9%
Manhattan	Upper West Side	31,499	900	2,857	31.9%	43.6%
Brooklyn	Bedford/Stuy/Crown Heights	167,161	4,199	2,512	26.8%	41.8%
Manhattan	Central Harlem/Morningside Hgt	80,466	1,902	2,364	27.3%	42.0%
Manhattan	Union Sq./Lower Eastside	81,093	1,902	2,345	19.3%	25.0%
Manhattan	Greenwich Village/Soho	14,273	321	2,249	19.6%	23.4%
Bronx	Hunts Point/Mott Haven	102,165	2,271	2,223	31.8%	43.2%
Manhattan	East Harlem	65,008	1,373	2,112	31.2%	41.4%
Bronx	Crotona/Tremont	158,601	3,292	2,076	32.1%	41.1%
Bronx	Highbridge/Morrisania	157,071	3,255	2,072	33.1%	39.8%
Bronx	Fordham/Bronx Park	159,182	3,111	1,954	27.5%	40.5%
Brooklyn	Flatbush/E. Flatbush	135,688	2,450	1,806	25.9%	37.2%
Bronx	Northeast Bronx	75,167	1,303	1,733	29.2%	42.9%
Brooklyn	Sunset Park	99,554	1,654	1,661	12.0%	9.8%
Brooklyn	East New York	117,543	1,870	1,591	26.7%	41.6%
Manhattan	Upper East Side	13,206	208	1,575	24.5%	30.8%
Bronx	Pelham/Throgs Neck	139,194	2,186	1,570	26.0%	37.9%
Brooklyn	Downtown/Heights/Slope	58,124	833	1,433	26.7%	40.1%
Brooklyn	Williamsburg/Bushwick	128,474	1,840	1,432	24.1%	42.1%
Queens	Rockaway	52,664	658	1,249	27.2%	43.3%
Staten Island	Stapleton/St. George	46,686	573	1,227	31.2%	41.5%
Manhattan	Washington Hgts/Inwood	143,590	1,624	1,131	25.4%	35.5%
Queens	Flushing/Clearview	116,769	1,273	1,090	9.4%	9.6%
Manhattan	Lower Manhattan	12,054	120	996	20.0%	25.8%
Queens	Jamaica	134,473	1,337	994	24.6%	39.3%
Staten Island	Port Richmond	28,478	280	983	27.9%	49.6%
Brooklyn	Canarsie/Flatlands	68,906	595	863	24.0%	32.6%
Bronx	Kingsbridge/Riverdale	29,957	256	855	28.5%	39.8%
Brooklyn	Bensonhurst/Bay Ridge	80,271	576	718	12.5%	9.7%
Queens	West Queens	229,888	1,501	653	13.7%	18.8%
Queens	Fresh Meadows	34,868	220	631	13.2%	16.8%
Queens	Bayside/Little Neck	19,922	125	627	8.8%	8.8%
Brooklyn	Borough Park	195,830	1,221	623	12.4%	15.8%
Queens	Southeast Queens	60,254	366	607	23.2%	37.7%
Queens	Ridgewood/Forest Hills	76,645	462	603	17.5%	29.4%
Brooklyn	Coney Island/Sheepshead Bay	136,160	798	586	17.2%	24.8%
Queens	Long Island City/Astoria	71,850	395	550	20.8%	30.6%
Queens	Southwest Queens	124,306	647	520	17.9%	34.9%
Staten Island	Willowbrook	20,550	98	477	26.5%	37.8%
Brooklyn	Greenpoint	49,127	227	462	24.2%	33.5%
Staten Island	South Beach/Tottenville	31,799	94	296	21.3%	33.0%

Source: New York State DOH Office of Quality and Patient Safety Bureau of Health Informatics, Medicaid Claims Extract, 2012.

Table 11. Maternal and Child Health Indicators

		% Low Birth Weight	% Preterm Birth	% Medicaid or Self Pay Payer	% Late or No Prenatal Care	Teen Birth per 1000	Infant Death per 1000	Neonatal Death per 1000
NYS		8.1%	11.1%	50.0%	5.5%	24.4	4.8	3.3
NYC		8.5%	11.3%	59.5%	7.0%	25.3	4.4	2.9
UHF Neighborhoods								
Brooklyn	Bedford/Stuy/Crown Heights	11.7%	14.7%	69.5%	8.6%	31.7	6.4	3.7
Manhattan	Central Harlem/Morningside Hgt	11.3%	14.1%	62.2%	9.8%	30.4	8.0	5.4
Queens	Jamaica	11.3%	13.7%	54.0%	9.1%	27.4	7.5	4.8
Brooklyn	Canarsie/Flatlands	10.7%	14.8%	55.9%	8.3%	19.6	6.1	4.0
Brooklyn	Flatbush/E. Flatbush	10.6%	14.4%	69.2%	9.8%	21.5	4.9	3.3
Manhattan	East Harlem	10.4%	13.1%	72.5%	9.1%	40.9	4.9	3.8
Brooklyn	East New York	10.4%	14.7%	72.3%	9.0%	40.9	7.1	4.3
Queens	Southeast Queens	10.4%	13.0%	43.2%	7.1%	13.8	6.5	5.4
Bronx	Northeast Bronx	10.3%	12.4%	64.2%	12.9%	29.2	5.4	3.6
Bronx	Highbridge/Morrisania	9.8%	12.4%	82.2%	11.4%	45.6	5.5	3.2
Bronx	Hunts Point/Mott Haven	9.6%	12.7%	84.9%	11.3%	47.4	7.1	3.9
Queens	Southwest Queens	9.6%	11.8%	43.5%	6.3%	20.0	3.7	2.1
Bronx	Fordham/Bronx Park	9.5%	12.1%	80.5%	10.2%	36.8	4.8	3.3
Bronx	Pelham/Throgs Neck	9.3%	11.8%	66.1%	10.6%	29.4	3.9	2.5
Bronx	Crotona/Tremont	9.3%	12.3%	83.1%	11.3%	45.9	6.4	4.6
Staten Island	Port Richmond	8.9%	13.5%	62.3%	4.1%	36.4	6.0	2.9
Manhattan	Upper West Side	8.7%	10.1%	12.3%	3.0%	8.6	2.2	1.5
Manhattan	Chelsea/Clinton	8.6%	10.1%	18.0%	4.1%	14.3	4.2	2.5
Manhattan	Gramercy Park/Murray Hill	8.5%	10.0%	6.5%	2.9%	3.9	3.0	2.0
Queens	Rockaway	8.4%	11.6%	56.4%	9.4%	32.4	6.1	4.0
Staten Island	Stapleton/St. George	8.2%	11.4%	54.1%	4.5%	21.2	6.5	5.7
Brooklyn	Coney Island/Sheepshead Bay	8.0%	11.1%	62.2%	5.8%	23.6	4.1	2.2
Manhattan	Upper East Side	8.0%	8.7%	6.2%	2.7%	4.6	1.5	1.2
Manhattan	Washington Hgts/Inwood	7.9%	11.0%	69.6%	7.4%	33.5	4.1	2.0
Staten Island	Willowbrook	7.9%	10.3%	33.8%	2.5%	9.1	3.9	2.8
Manhattan	Lower Manhattan	7.8%	9.8%	11.7%	3.1%	3.4	0.7	0.7
Brooklyn	Williamsburg/Bushwick	7.8%	11.7%	80.2%	7.3%	37.5	5.5	3.3
Queens	Long Island City/Astoria	7.7%	10.6%	50.6%	10.9%	18.0	3.7	2.3
Bronx	Kingsbridge/Riverdale	7.7%	10.2%	43.1%	5.3%	17.5	3.5	3.2
Manhattan	Union Sq./Lower Eastside	7.5%	10.4%	54.1%	4.3%	17.9	2.1	1.1
Staten Island	South Beach/Tottenville	7.4%	10.6%	23.8%	2.1%	4.5	4.0	3.4
Manhattan	Greenwich Village/Soho	7.1%	8.3%	15.5%	1.7%	2.1	1.1	1.1
Brooklyn	Bensonhurst/Bay Ridge	6.9%	10.6%	55.7%	5.2%	15.2	4.5	2.7
Queens	Ridgewood/Forest Hills	6.9%	9.3%	44.9%	5.1%	15.4	3.3	2.6
Queens	Fresh Meadows	6.8%	8.7%	42.0%	3.9%	9.6	2.9	1.6
Brooklyn	Downtown/Heights/Slope	6.8%	9.0%	28.8%	2.6%	18.6	2.8	1.8
Queens	West Queens	6.8%	10.8%	78.1%	8.9%	33.3	4.3	3.0
Queens	Bayside/Little Neck	6.7%	8.7%	27.5%	2.6%	4.1	2.0	2.0
Brooklyn	Borough Park	6.2%	8.6%	72.5%	3.5%	20.1	2.3	1.4
Queens	Flushing/Clearview	6.2%	8.4%	61.3%	5.2%	10.1	2.8	1.9
Brooklyn	Sunset Park	5.8%	8.5%	90.0%	4.0%	37.5	2.1	1.7
Brooklyn	Greenpoint	5.4%	8.2%	62.1%	3.4%	16.6	2.5	1.8

Source: 2010-2012 New York State Vital Statistics County/ZIP Code Perinatal Data Profile as of March, 2014, accessed December, 6 2014, <http://www.health.ny.gov/statistics/chac/perinatal/index.htm>.

* Preterm Births –prior to 37 weeks of gestation; Low Birth Weight– weight between 100-2499 grams; Late or No Prenatal care– initiated during the third trimester of pregnancy or not at all; Teen Birth – Births to females ages 15-19; Infant Deaths –occurred at less than twelve months of age; Neonatal Deaths –occurred at less than 28 days of age. Total Births are over three year time period.

Appendix 3. Evaluation of 2013 Implementation Plan

Appendix 3. Evaluation of 2013 Implementation Plan

Significant Health Need Identified in 2013 CHNA	Planned Activities Listed in the 2013 Implementation Strategy	Was the Activity Implemented? (Yes/No)	Result or Impact	Supporting Data and Data Sources
Improving Access for Adult Ambulatory Care	Reorganize Ambulatory Care Services to Expand Capacity, Decompress the Emergency Department, and Provide Coordinated Medical Services	Yes	Rotated Residents to Woodhull's off-site health centers to increase provider capacity and help shift patient volume from overcrowded hospital-based primary care to neighborhood health centers. This helps balance workload among sites and allows physicians to swing exam rooms at the Woodhull site. The ability to swing rooms increases operational efficiencies and improves patient flow.	
Improving Access for Adult Ambulatory Care	Expand Access to Outpatient Physician Practices to Decrease the Length of Time for Patients to Get an Appointment and Decrease Wait times During Appointments	Yes	Hired additional staff and reconfigured schedules to provide evening and weekend hours in Adult Medicine and Dental Practices. In calendar year 2014, there were an additional 3,871 Medicine visits and 5,814 Dental visits.	VAP State Reports
Improving Access for Adult Ambulatory Care	Adopt Breakthrough Approach (Managing for Daily Improvement) Designed to Improve Key Metrics	Yes	DMS is operational in adult medicine and pediatric practices. The result has been an increase in satisfaction with the patient experience and improved throughput. In the Pediatric clinic we have seen the next available appointment time drop from a high of eighteen days to a current average of five days, an over 70% decrease. The average Fill Rate, a productivity measure in Adult Medicine, has increased from 70 to 85%. In order to increase access for patients in Women's Health we now offer same day appointments for patients with a positive pregnancy test. We have also instituted a dedicated Provider for walk-in patients in both the Medicine and Pediatric clinics. Sorian compliance in Pediatrics has improved from a low of 40% to a December average of 100%. Adult Medicine improved from 89 to 100% compliance.	Feedback from consumers in the form of "Bravo" cards and HCAHPS scores DMS statistics
Improve Care Management / Coordination	Integrate Chemical Dependency and Psychiatry Staff to Provide Appropriate Treatment for Dual-Diagnosed Patients	Yes	Following a Rapid Improvement Event (RIE) in July of 2015 that tested the viability and impact of establishing a co-occurring disorder practice and the Integrated Recovery Program was opened. Patients with severe mental health issues coupled with substance use and social issues (e.g., housing stability) were referred to the unit via a warm hand-off to improve the likelihood of linkage to care. During the first five months of operation 17 patients were enrolled in services, currently 3 are active.	Interview with staff.

Significant Health Need Identified in 2013 CHNA	Planned Activities Listed in the 2013 Implementation Strategy	Was the Activity Implemented? (Yes/No)	Result or Impact	Supporting Data and Data Sources
Obesity	Conduct Biweekly Obesity Clinic that Monitors Children Between 2 to 21 years Who are Overweight or at Risk of Overweight	Yes	The Practice operates twice monthly, seeing 11-12 children per session. Some resistance has been noted. Feedback from parents indicate that they do not accept that their children are obese. Pediatrics recognizes that there are cultural issues at play with parents not recognizing that their child has a weight problem. To address this, provider staff uses tools, such as a growth chart or FIT Cards to begin a dialog about weight control. For example, children with BMI in the 95 percentile will need to lose weight. The provider works with the parents to help them to identify intermediate goals, such as reducing sugary drinks and television time, and identifying healthy portions. Staff works with parents over time to modify behavior.	Utilization report and feedback from Director of the Practice.
Obesity	Develop Healthy Lifestyles Among Youth through Kids Ride Club	Yes	Under the auspices of the Medical Director's Office, children from area schools participated in 16 planned, chaperoned bike rides. Each participant rode an average of 383 miles, covering nearly 14,000 miles. It is estimated that they burned more than 777,000 calories, or the equivalent of 216 pounds.	Kids Ride Club Annual Report
Mental Health	Provide 24-hour, 7-days a Week Emergency Care to Individuals in Crisis through Psychiatric Emergency Department	Yes	All renovations completed and regulatory approval gained to operate CPEP (Comprehensive Psychiatric Emergency Program). CPEP was opened November 18, 2015.	
Mental Health	Address Unique Needs, Increase Engagement, and Improve Management of Chronic Medical Conditions for Adult Psychiatry Clinic Patients through the Center for Integrated Health (CIH)	Yes	A multi-disciplinary team managed a caseload of 845 patients with mental illness and provided 4,162 primary care visits in FY2013. Each patient has been referred into the service and is an active patient in the Psychiatric Practice. CIH has had a positive impact on health outcomes, e.g., the management of chronic diseases. There is a higher percentage of CIH patients with blood pressure under control, compared to the facility as a whole; a higher percentage of patients with diabetes under control; and a greater percentage of diabetics completing annual nephrology referrals.	Chronic care initiative data.
Mental Health	Provide Intensive Group Counseling and Craving Reduction and or Nicotine Replacement Therapies to Individuals 19 Years of Age and Older Seeking Tobacco Dependence Treatment through the Tobacco Cessation Program	Yes	The Quit Smoking Program is housed in the Division of Chemical Dependency. Outreach daily in both the outpatient and inpatient settings, enrolling 300 per month into the program. At the time of enrollment they are offered individual and group interventions along with nicotine replacement therapy and Chantix. Success rate for quitting is approximately 27%.	Program Staff.

Appendix 4. Community Resources

Appendix 4 is a listing of health and social services available to low-income, uninsured, and underinsured individuals in the neighborhoods included in the primary service area of NYC Health + Hospitals, sorted by borough and neighborhood. Organization services are in the following categories: Dental, Vision, Adult Day Health, Health center, Insurance enrollment, Home Health, Hospital, Nursing Home, Prescription Drug, Immigration Support, Mental Health-Inpatient, Mental Health-Ambulatory, Substance Use, Social Services, Financial Assistance, and Wellness/Prevention.

Source: Health Information Tool for Empowerment (HITE), a program of the not-for-profit Foundation affiliate of the Greater New York Hospital Association (GNYHA). <http://www.hitesite.org/Default.aspx>. Accessed 3/11/2016.

Organization	Address	Dental	Vision	Adult Day	Health center	Insurance	Home Health	Hospital	Nursing Home	Prescription drug	Immigration	Mental Health-IP	Mental Health-OP	Substance Use	Social Services	Financial	Wellness/
Brooklyn:																	
Bedford- Stuy- Crown Heights																	
ACT Team - Services for the Underserved (SUS)	2010 Atlantic Ave, Brooklyn, NY 11233												Y				
Ancient Song Doula Services	375 Stuyvesant Avenue, Second Floor, Brooklyn, NY 11233																Y
Bed-Stuy Campaign Against Hunger	2010 Fulton Street, Brooklyn, NY 11233														Y	Y	Y
BMS Institute for Specialty and Integrative Services (ISIS @ Bristol)	259 Bristol Street, 3rd floor, Brooklyn, NY 11212				Y	Y											Y
BMS WIC Program - Faith Hope & Charity Day Care Center	408 Rockaway Ave, Brooklyn, NY 11212															Y	Y
Brookdale Family Care Center - Bristol Street	1380 Linden Boulevard, (at Bristol Street), Brooklyn, NY 11212				Y	Y											Y
Brookdale Family Care Center - Eastern Parkway	1873 Eastern Parkway, (at Atlantic Avenue), Brooklyn, NY 11233				Y	Y											Y
Brookdale Medical Center - Children's Inpatient Mental Health Services	One Brookdale Plaza, Brooklyn, NY 11212											Y					
Brookdale Medical Center - Children's Outpatient Mental Health Services	One Brookdale Plaza, 12th Floor, Brooklyn, NY 11212												Y				
Brookdale University Hospital Ambulatory Care Center	One Brookdale Plaza, Brooklyn, NY 11212	Y	Y		Y	Y											Y
Brookdale University Hospital and Medical Center - Adult Mental Health Services	One Brookdale Plaza, Brooklyn, NY 11212											Y	Y		Y		
Brookdale University Hospital and Medical Center - Dental Clinic	One Brookdale Plaza, Brooklyn, NY 11212	Y															
Brookdale University Hospital and Medical Center	One Brookdale Plaza, Brooklyn, NY 11212							Y									
Brookdale Urgent Care Center	1235 Linden Boulevard, Brooklyn, NY 11212				Y												
Brooklyn Community Services - Atlantic Avenue Early Learning Center	1825 Atlantic Avenue, Brooklyn, NY 11233														Y		
Brooklyn Jubilee - Community Meal Legal Help Desk at Gethsemane Baptist Church of Deliverance	144 Newport Street, Brooklyn, NY 11212														Y		Y
Brooklyn Public Library - The Place - Saratoga	8 Thomas S. Boyland Street, Brooklyn, NY 11233														Y		
Brownsville Child Health Clinic	259 Bristol Street, Brooklyn, NY 11212				Y	Y											
Brownsville Multi-Service (BMS) Family Health Center - Main Site	592 Rockaway Avenue, Brooklyn, NY 11212	Y	Y		Y	Y							Y		Y	Y	Y
Brownsville Multi-Service Family Health Center - Life & Wellness Center	408 Rockaway Avenue, Brooklyn, NY 11212				Y										Y	Y	Y
Brownsville Recreation Center	1555 Linden Boulevard, Brooklyn, NY 11212																Y
CAMBA - Beacon Center at I.S. 271	1137 Herkimer Street, Brooklyn, NY 11233														Y		
CAMBA - The Gathering Place Homeless Drop-In Center	2402 Atlantic Avenue, Brooklyn, NY 11233														Y	Y	
CHAD Home Health Agency	1430 Pitkin Avenue, Brooklyn, NY 11233						Y										
Community Parents, Inc. - Community Parents Head Start	90 Chauncey Street, Brooklyn, NY 11233														Y		
Community Parents, Inc. - Medgar Evers Head Start	60 East 93rd Street, Brooklyn, NY 11212														Y		
Comunilife - Doña Rosita II, Congregate Housing	750 Rockaway Avenue, Brooklyn, NY 11212														Y		
EmblemHealth Small Steps Free Classes - Bedford-Stuyvesant	1137 Herkimer Street, IS 271, Brooklyn, NY 11233																Y
Family Services Network of New York - Mother Gaston Blvd.	406 Mother Gaston Boulevard, Brooklyn, NY 11212														Y		Y
Healthy Families Brookdale	1 Brookdale Plaza, Brookdale Hospital Medical Center, Brooklyn, NY 11212														Y		Y
Hugh Gilroy Senior Center	447 Kingsboro 4th Walk, 2nd floor, Brooklyn, NY 11233														Y		
Interfaith Medical Center - Alternative Housing Apartment Program	1366 East New York Avenue, Brooklyn, NY 11212														Y		
Live Light Live Right	1 Brookdale Plaza, Brookdale Hospital, Brooklyn, NY 11212																Y
Long Life Information and Referral Network	1958 Fulton Street, Brooklyn, NY 11233														Y		
MIC Women's Health Services - Eastern Parkway	1873 Eastern Parkway, Brooklyn, NY 11233				Y												Y
Missionaries of Charity - Queen of Hope Maternity Residence	262 Macon Street, Brooklyn, NY 11233														Y		Y
Neighbors Together	2094 Fulton Street, Brooklyn, NY 11233														Y	Y	
New York City Children's Center - Brooklyn	1819 Bergen Street, Brooklyn, NY 11233												Y		Y		
Paul J. Cooper Center for Human Services - Alcohol and Substance Abuse Services	510 Gates Avenue, 2nd Floor, Brooklyn, NY 11212													Y			
Police Athletic League - Brownsville Beacon	985 Rockaway Avenue, Brooklyn, NY 11212														Y		Y
Saint Vincent's - Methadone Maintenance Treatment Services - Powell Street	211-221 Powell Street, Brooklyn, NY 11212													Y			
Salvation Army - Brownsville Community Center	280 Riverdale Avenue, Brooklyn, NY 11212														Y	Y	
Saratoga Square Senior Center	930 Halsey Street, Brooklyn, NY 11233														Y		
SCO Early Head Start Program at First Step NYC	225 Newport Street, Brooklyn, NY 11212														Y		Y

Organization	Address	Dental	Vision	Adult Day	Health center	Insurance	Home Health	Hospital	Nursing Home	Prescription drug	Immigration	Mental Health-IP	Mental Health-OP	Substance Use	Social Services	Financial	Wellness/
SCO Family of Services - Early Childhood Programs	69-71 Saratoga Avenue, Brooklyn, NY 11233																
SCO Family of Services - Family Dynamics Beacon Center	272 MacDonough Street, Beacon Center at MS 35, Brooklyn, NY 11233														Y		
SCO Family of Services - FirstStepNYC	225 Newport Street, Brooklyn, NY 11212																Y
Seamen's Society for Children and Families - Brooklyn	1668 Pitkin Ave, Brooklyn, NY 11212														Y		
St. Mark's Family Services Council - Bishop Sexton Head Start	933 Herkimer Street, Brooklyn, NY 11233														Y		
The Brookdale University Hospital and Medical Center - Treatment for Life Center	One Brookdale Plaza, Aaron Pavilion, 5th Floor, Brooklyn, NY 11212				Y										Y		Y
The Brooklyn Children's Center - Community Respite Program	451 Ralph Avenue, Brooklyn, NY 11233										Y						
The Schulman and Schachne Institute for Nursing and Rehabilitation	555 Rockaway Parkway, Brooklyn, NY 11212							Y									
Tilden Senior Center	630 Mother Gaston Boulevard, Brooklyn, NY 11212														Y		
True Holy Church of God in Christ Jesus - Food Pantry	2340 Atlantic Avenue, Brooklyn, NY 11233														Y	Y	
Urban Strategies - Fannie Barnes Residence	829 Saratoga Avenue, Brooklyn, NY 11212														Y	Y	
Volunteers of America - East New York SRO	1381 East New York Avenue, Brooklyn, NY 11212														Y		
Wayside Out-Reach Development, Inc. - Mount Ararat Presentation Senior Center	1630 St. Marks Avenue, Brooklyn, NY 11233														Y		
Wayside Out-Reach Development, Inc. - Rosetta Gaston Senior Center	460 Dumont Avenue, Brooklyn, NY 11212														Y		
Wayside Out-Reach Development, Inc. - Wayside Meals on Wheels	467 Thomas S. Boyland Street, Brooklyn, NY 11233														Y	Y	
Canarsie- Flatlands																	
Abe Stark Senior Center	103-15 Farragut Road, Brooklyn, NY 11236														Y		
Brownsville Community Residential Center	657 East 98th Street, Brooklyn, NY 11236													Y			
Catholic Charities of Brooklyn and Queens - East New York/ Brownsville Family Support Center	1165 Rockaway Avenue, Brooklyn, NY 11236														Y		
Four Seasons Nursing and Rehabilitation Center	1555 Rockaway Parkway, Brooklyn, NY 11236							Y									
ICL - Canarsie Mental Health Center	1310 Rockaway Parkway, Brooklyn, NY 11236												Y				
ICL - Rockaway Parkway Center	2128 Rockaway Parkway, Brooklyn, NY 11236												Y				
Interborough Developmental and Consultation Center - Canarsie Clinic	9413 Flatlands Avenue, Brooklyn, NY 11236												Y				
JASA at HES Senior Center	9502 Seaview Avenue, Brooklyn, NY 11236														Y		
Neighborhood Housing Services of New York City (NHSNYC) - Canarsie Satellite Office	9715 Avenue L, Brooklyn, NY 11236															Y	
River Manor Care Center	611 East 103rd Street, Brooklyn, NY 11236							Y									
Sesame Flyers International, Inc. Bildersee Beacon at I.S. 68	956 East 82nd Street, Brooklyn, NY 11236									Y				Y		Y	
The New H.E.S. (Hebrew Educational Society)	9502 Seaview Avenue, Brooklyn, NY 11236														Y		Y
The New HES - Healthy Families	9502 Seaview Avenue, Brooklyn, NY 11236												Y		Y		
Coney Island- Sheepshead Bay																	
Bridge Back to Life Center - Coney Island	3044 Coney Island Avenue, 3rd Floor, Brooklyn, NY 11235												Y	Y			
Brighton Neighborhood Association	1002 Brighton Beach Avenue, Space inside Chase Manhattan Bank, Brooklyn, NY 11235									Y					Y	Y	
City-Pro Group Inc.- Brooklyn	2625 East 14th Street, Brooklyn, NY 11235														Y		
Coney Island Hospital - Acute Care Addictions Program (ACAP)	2601 Ocean Parkway, 3 East, Main Bldg, Brooklyn, NY 11235													Y			
Coney Island Hospital - Adult Mental Health Inpatient Services	2601 Ocean Parkway, Hammett Pavilion, Brooklyn, NY 11235										Y						
Coney Island Hospital - Chemical Dependency Treatment Services	2601 Ocean Parkway, Hammett Pavilion, Brooklyn, NY 11235												Y				Y
Coney Island Hospital - Mental Health Outpatient Services	2601 Ocean Parkway, Hammett Pavilion, Brooklyn, NY 11235											Y					
Coney Island Hospital - Outpatient Department	2601 Ocean Parkway, Brooklyn, NY 11235				Y										Y		Y
Coney Island Hospital Ambulatory Care - Health Homes	2601 Ocean Parkway, Hammett Pavilion, Brooklyn, NY 11235											Y					
Coney Island Hospital	2601 Ocean Parkway, Brooklyn, NY 11235							Y									
First Steps to Recovery - Brooklyn	2990 Brighton 12th Street, Suite F1, Brooklyn, NY 11235													Y			
JASA - Brighton - Manhattan Beach Senior Center	60 West End Avenue, Brooklyn, NY 11235														Y		
JASA - Manhattan Beach Senior Alliance Senior Center	161 Corbin Place, Brooklyn, NY 11235														Y		
JASA Warbasse Cares for Seniors NORC (Naturally Occurring Retirement Community)	2844 Ocean Parkway, Brooklyn, NY 11235														Y		
JBFC - Neptune Family Services	3360 Shore Parkway, Suite C1, Brooklyn, NY 11235														Y		

Organization	Address	Dental	Vision	Adult Day	Health center	Insurance	Home Health	Hospital	Nursing Home	Prescription drug	Immigration	Mental Health-IP	Mental Health-OP	Substance Use	Social Services	Financial	Wellness/
Menorah Center for Rehabilitation and Nursing Care	1516 Oriental Boulevard, Brooklyn, NY 11235								Y								
Sheepshead Nursing & Rehabilitation Center	2840 Knapp Street, Brooklyn, NY 11235								Y								
Shorefront Y of Brighton - Manhattan Beach	3300 Coney Island Avenue, Brooklyn, NY 11235									Y					Y		
Shoreview Nursing Home	2865 Brighton 3rd Street, Brooklyn, NY 11235								Y								
Stephen B. Siegal Adult Day Center - AHRC	2621 East 17th Street, Brooklyn, NY 11235														Y		
Warbasse Practice	2952 Brighton 3rd Street, Brooklyn, NY 11235				Y												
East New York																	
AdvantageCare Physicians - Lindenwood Medical Center	2832 Linden Boulevard, Brooklyn, NY 11208		Y		Y												Y
Anthony L. LaMarca Family Health Center	179 Jamaica Avenue, Brooklyn, NY 11207				Y											Y	Y
BMS Family Health Center at Genesis	360 Snediker Avenue, Brooklyn, NY 11207				Y	Y									Y		Y
Bowery Residents' Committee - Fulton House	2570 Fulton Street, Brooklyn, NY 11207														Y		
Brightpoint Health - Alpha School	2400 Linden Blvd, Brooklyn, NY 11208													Y			
Brookdale Family Care Center - Linden Boulevard	2554 Linden Boulevard, Brooklyn, NY 11208	Y			Y	Y											Y
Brookdale Family Care Center - New Lots Avenue	465 New Lots Avenue, Brooklyn, NY 11207	Y			Y	Y										Y	Y
Brookdale Family Care Center - Pennsylvania Avenue	1110 Pennsylvania Avenue, Brooklyn, NY 11207				Y	Y											Y
Brooklyn Community Services - Adolescent Education and Employment Program	2673 Atlantic Avenue, Brooklyn, NY 11207														Y		
Brooklyn Community Services - East New York Clubhouse	2697 Atlantic Avenue, Brooklyn, NY 11207														Y		
Brooklyn Community Services - East New York Family Center	400 Liberty Avenue, 2nd Floor, Brooklyn, NY 11207														Y		
Brooklyn Queens Nursing Home	2749 Linden Boulevard, Brooklyn, NY 11208								Y								
Brooklyn United Methodist Church Home & Adult Day Care Center	1485 Dumont Avenue, Brooklyn, NY 11208			Y					Y								
Bushwick Bright Start - Healthy Families New York	1491 Broadway, 4th Floor, Brooklyn, NY 11207														Y		Y
Bushwick Center for Rehabilitation and Healthcare (Centers for Specialty Care Group)	50 Sheffield Avenue, Brooklyn, NY 11207			Y					Y								
Catholic Charities of Brooklyn and Queens - ENY Family Support Center	3060 Fulton Street, Brooklyn, NY 11208														Y		
Christ the Rock World Restoration Church International - Social Service Ministry	770-784 Glenmore Avenue, Brooklyn, NY 11208					Y									Y		Y
COACH Young Adult Internship Program	2930 Fulton Street, 2nd Floor, Brooklyn, NY 11207														Y		
Community Healthcare Network - Dr. Betty Shabazz Health Center	999 Blake Avenue, Brooklyn, NY 11208				Y	Y						Y		Y	Y		Y
Cypress Hills - Fulton Street Senior Center	3208 Fulton Street, Brooklyn, NY 11208														Y		
Cypress Hills Child Care Corporation	3295 Fulton Street, Brooklyn, NY 11208														Y		
Cypress Hills Community Learning Center at I.S. 171	528 Ridgewood Avenue, Brooklyn, NY 11208									Y					Y		
Cypress Hills Local Development Corp. - Health Insurance Counseling	2966 Fulton Street, Brooklyn, NY 11208					Y											
Cypress Hills Local Development Corp.	3214 Fulton Street, Brooklyn, NY 11208														Y	Y	
Cypress Hills Local Development Corporation - East New York Beacon at I.S. 302	350 Linwood Street, Brooklyn, NY 11208									Y					Y		
East New York Diagnostic & Treatment Center	2094 Pitkin Avenue, Brooklyn, NY 11207	Y	Y		Y	Y							Y		Y	Y	Y
East New York Family Center	400 Liberty Avenue, Brooklyn, NY 11207														Y		
East New York Urban Youth Corps	539 Alabama Avenue, Brooklyn, NY 11207														Y		Y
Family Services Network of New York - Bushwick Ave.	1420 Bushwick Avenue, Brooklyn, NY 11207														Y	Y	Y
Family Services Network of New York - Harm Reduction Program	1766 Broadway, Brooklyn, NY 11207													Y	Y		Y
Georgia L. McMurray Day Care	675 Lincoln Avenue, Brooklyn, NY 11208														Y		
Groundwork for Success (GWS) Program	692 Blake Avenue, Brooklyn, NY 11207														Y		
ICL - Family Resource Center	2581 Atlantic Avenue, 2nd floor, Brooklyn, NY 11207														Y		
ICL - Highland Park Center	2581 Atlantic Avenue, Brooklyn, NY 11207												Y				
Kings County Hospital Center - Commodity Supplemental Food Program (CSFP)	840 Alabama Avenue, Brooklyn, NY 11207														Y	Y	Y
Linden Center for Nursing and Rehabilitation	2237 Linden Boulevard, Brooklyn, NY 11207								Y								
MediSys Family Care Center - East New York	3080 Atlantic Avenue, Brooklyn, NY 11208	Y			Y												Y
North Brooklyn YMCA	570 Jamaica Avenue, Brooklyn, NY 11208														Y		Y
NYPCC - Bushwick Child and Family Mental Health Center	102 Pilling Street, Brooklyn, NY 11207												Y				
NYPCC - East New York Child and Family Mental Health Center	2857 Linden Boulevard, Brooklyn, NY 11208												Y				
Partnership for the Homeless - Family Resource Center	100 Pennsylvania Avenue, 3rd Floor, Brooklyn, NY 11207														Y	Y	
Police Athletic League - I.S. 218 Beacon	370 Fountain Avenue, Brooklyn, NY 11208														Y		Y

Organization	Address	Dental	Vision	Adult Day	Health center	Insurance	Home Health	Hospital	Nursing Home	Prescription drug	Immigration	Mental Health-IP	Mental Health-OP	Substance Use	Social Services	Financial	Wellness/
Puerto Rican Family Institute - East New York Child Placement Prevention Program	2924 Fulton Street, 1st Floor, Brooklyn, NY 11207														Y		
Saint Vincent's - St. Martin DePorres Methadone Maintenance Treatment Center	480 Alabama Avenue, Brooklyn, NY 11207													Y			
SCO Family of Services - Brooklyn Blended Case Management/Home and Community-Based Waiver Services	1420 Bushwick Avenue, 2nd Floor, Brooklyn, NY 11207										Y	Y					
SCO Family of Services - Family Dynamics Bushwick	1420 Bushwick Avenue, Brooklyn, NY 11207														Y		
START Treatment & Recovery Centers - East New York	494 Dumont Avenue, Brooklyn, NY 11207													Y			
Sutter Avenue Child Health Clinic	1091 Sutter Avenue, Brooklyn, NY 11208				Y												
United Community Center	613 New Lots Avenue, Brooklyn, NY 11208									Y					Y		Y
University Settlement - Children's Corner Early Childhood Center	565 Livonia Avenue, Brooklyn, NY 11207														Y		
Urban Resource Institute - The Marguerite T. Saunders Urban Center for Alcoholism Services	2639 Atlantic Avenue, Brooklyn, NY 11207													Y			
Urban Strategies - Early Learn	1091 Sutter Ave, Brooklyn, NY 11208														Y		
Wayside Out-Reach Development, Inc. - Boulevard Senior Center	726 Stanley Avenue, Brooklyn, NY 11207														Y		
Women's Prison Association - Brooklyn Community Office/Family Treatment Rehabilitation	2632 Atlantic Avenue, Brooklyn, NY 11207														Y		
YMCA of Greater New York - Y Roads Literacy Center - East New York	60 Williams Avenue, Brooklyn, NY 11207														Y		
Flatbush- E. Flatbush																	
Aim High Children's Services	83 Marlborough Road, Brooklyn, NY 11226														Y		
Baltic Street Advocacy, Employment, and Housing (AEH), Inc. - Self-Help & Advocacy for Older Adults	681 Clarkson Avenue, Kingsboro Psychiatric Center, Brooklyn, NY 11203														Y		
Bridging Access to Care - Church Avenue	2261 Church Avenue, Brooklyn, NY 11226														Y		Y
Bridging Access to Care (formerly Brooklyn AIDS Task Force) - Chapel Street	2261 Church Avenue, Brooklyn, NY 11226														Y	Y	
Brookdale Family Care Center - Flatbush Avenue	1095 Flatbush Avenue, Brooklyn, NY 11226				Y	Y											Y
Brooklyn Center for Families in Crisis	1309-1311 Foster Avenue, Brooklyn, NY 11226												Y				
Brooklyn Free Clinic	840 Lefferts Avenue, Brooklyn, NY 11203				Y												
Brooklyn Public Library - Adult Literacy - Flatbush Learning Center	22 Linden Boulevard, Brooklyn, NY 11226										Y				Y		
CAMBA - Adult Literacy Center	885 Flatbush Avenue, Brooklyn, NY 11226														Y		
CAMBA - Home Visiting Program	2241 Church Avenue, 2nd Floor, Brooklyn, NY 11226														Y		Y
CAMBA - Immigration, Refugee, and Diversity Programs	2211 Church Avenue, 3rd Floor, Room 301, Brooklyn, NY 11226										Y						
CAMBA - Job Training and Placement Services	2211 Church Avenue, Brooklyn, NY 11226														Y		
CAMBA - Legal Services	885 Flatbush Avenue, Second Floor, Brooklyn, NY 11226										Y				Y		
CAMBA - Next Step Program	2211 Church Avenue, Brooklyn, NY 11226														Y		
CAMBA - Nutrition Outreach Education Program	885 Flatbush Avenue, Brooklyn, NY 11226																Y
CAMBA - Small Business Services	2211 Church Avenue, Suite 207, Brooklyn, NY 11226														Y	Y	
CAMBA - Tenant Support Services	2211 Church Avenue, Brooklyn, NY 11226														Y		
CAMBA - Victim Assistance Program	885 Flatbush Avenue, 3rd Floor, Brooklyn, NY 11226														Y		
CAMBA	1720 Church Avenue, Brooklyn, NY 11226										Y			Y	Y	Y	
Caribbean Women's Health Association - Main Office	3512 Church Avenue, Brooklyn, NY 11203										Y				Y		Y
Caribbean-American Family Health Center	3414 Church Avenue, Brooklyn, NY 11203	Y			Y	Y									Y		Y
Caton Park Nursing Home	1312 Caton Avenue, Brooklyn, NY 11226								Y								
Cerebral Palsy Associations of NYS - Linda-Buch Gherardi Center Day Program	921 East New York Avenue, Brooklyn, NY 11203														Y		
Christopher C. Blenman Senior Center	720 East New York Avenue, Brooklyn, NY 11203														Y		
Community Options, Inc. - Brooklyn Office	161 Woodruff Avenue, Brooklyn, NY 11226														Y		
Diaspora Community Services - Satellite Office	2222 Church Avenue, Brooklyn, NY 11226					Y				Y					Y		Y
Ditmas Park Care Center	2107 Ditmas Avenue, Brooklyn, NY 11226								Y								
Dr. Claude Michel Memorial Medical Clinic	2814 Clarendon Road, Brooklyn, NY 11226	Y			Y												
Dr. Susan Smith McKinney Nursing & Rehabilitation Center	594 Albany Avenue, Brooklyn, NY 11203			Y					Y								
EmblemHealth Small Steps Free Classes - Flatbush	157 St. Paul's Place, St. Paul's Episcopal Church, Brooklyn, NY 11226																Y
Erasmus Neighborhood Federation (ENF)	814 Rogers Avenue, Brooklyn, NY 11226										Y				Y		
Family Health Services - Lefferts Avenue	840 Lefferts Avenue, Brooklyn, NY 11203				Y												Y
Family Services Network of New York - Community Follow-up Program	123 Linden Blvd., Brooklyn, NY 11226														Y		
Flatbush Development Corporation	1616 Newkirk Avenue, Brooklyn, NY 11226										Y				Y		
HCC, Inc.	123 Linden Boulevard, 3rd Floor, Brooklyn, NY 11226										Y		Y	Y	Y	Y	Y
HeartShare St. Vincent's Services - East Brooklyn Family Service Center	123 Linden Boulevard, Brooklyn, NY 11226														Y		Y

Organization	Address	Dental	Vision	Adult Day	Health center	Insurance	Home Health	Hospital	Nursing Home	Prescription drug	Immigration	Mental Health-IP	Mental Health-OP	Substance Use	Social Services	Financial	Wellness/
HEAT (Health & Education Alternatives for Teens)	760 Parkside Avenue, #308, Brooklyn, NY 11226				Y										Y		Y
Interborough Developmental and Consultation Center - Crown Heights Clinic	921 East New York Avenue, Brooklyn, NY 11203												Y				
Kings County Hospital - Comprehensive Alcoholism Outpatient Center	451 Clarkson Avenue, R Building, Brooklyn, NY 11203													Y			
Kings County Hospital - Dental Clinic	451 Clarkson Avenue, Brooklyn, NY 11203	Y															
Kings County Hospital - Dental Clinic	451 Clarkson Avenue, E Building, 1st Floor, Brooklyn, NY 11203	Y															
Kings County Hospital Center - Center for HOPE	451 Clarkson Avenue, E Building, Suite C, 4th Floor, Brooklyn, NY 11203				Y										Y		Y
Kings County Hospital Center - Child and Adolescent Psychiatry Outpatient Clinic	451 Clarkson Avenue, R building, 7th Floor, Brooklyn, NY 11203												Y				
Kings County Hospital Center - Department of Behavioral Health	451 Clarkson Avenue, R Building, Brooklyn, NY 11203											Y	Y	Y			
Kings County Hospital Center - Family Care Center	451 Clarkson Avenue, E Building, 4th Floor, Brooklyn, NY 11203				Y										Y		Y
Kings County Hospital Center - Outpatient Department	451 Clarkson Avenue, E Building, Brooklyn, NY 11203		Y		Y	Y							Y				Y
Kings County Hospital Center - Parkinson's Disease Clinical Center of Excellence	451 Clarkson Avenue, E Building, 8th Floor, Brooklyn, NY 11203				Y												
Kings County Hospital Center - The Adolescent Clinic	451 Clarkson Avenue, E Building, 4th Floor, Suite B, Brooklyn, NY 11203				Y										Y		Y
Kings County Hospital Center - WIC Program - Downtown Campus	451 Clarkson Avenue, T Building, Brooklyn, NY 11203															Y	Y
Kings County Hospital Center	451 Clarkson Avenue, Brooklyn, NY 11203							Y									
Kingsbrook Jewish Medical Center - Elias Thall Dental Center	585 Schenectady Avenue, Brooklyn, NY 11203	Y															
Kingsbrook Jewish Medical Center - Mental Health Unit	585 Schenectady Avenue, Brooklyn, NY 11203											Y	Y		Y		
Kingsbrook Jewish Medical Center - Outpatient Department	585 Schenectady Avenue, Brooklyn, NY 11203	Y	Y		Y												Y
Kingsbrook Jewish Medical Center - Screenings	535 Schenectady Avenue, Suite 100, Brooklyn, NY 11203																Y
Kingsbrook Jewish Medical Center	585 Schenectady Avenue, Brooklyn, NY 11203							Y									Y
Linden Children's Services - Pediatric Office	350 Ocean Avenue, Brooklyn, NY 11226				Y												
Metro Community Health Center - Brooklyn	842 Lefferts Avenue, Brooklyn, NY 11203	Y	Y		Y								Y		Y		
Neighborhood Housing Services of New York City (NHSNYC) - East Flatbush Office	2806 Church Avenue, Brooklyn, NY 11226															Y	
New York Methodist Hospital Family Health Center - Nostrand Avenue	1910 Nostrand Avenue, Brooklyn, NY 11226				Y												Y
Newkirk Family Health Center	1401 Newkirk Avenue, Brooklyn, NY 11226				Y												Y
Rutland Nursing Home	585 Schenectady Avenue, Brooklyn, NY 11203								Y								
S.U.N.Y. Downstate Medical Center - Center for Healthcare Services/Internal Medicine Annex	470 Clarkson Avenue, Brooklyn, NY 11203				Y												Y
S.U.N.Y. Downstate Medical Center - Family Practice Center	470 Clarkson Avenue, Suite B, Brooklyn, NY 11203				Y												Y
S.U.N.Y. Downstate Medical Center - Star Health Center	470 Clarkson Avenue, Box 1240, Brooklyn, NY 11203				Y										Y		Y
S.U.N.Y. Downstate Medical Center (Health Science Center at Brooklyn)	450 Clarkson Avenue, Brooklyn, NY 11203					Y		Y									
Sesame Flyers International Inc. Winthrop Beacon III Community Center	905 Winthrop Street, Brooklyn, NY 11203										Y				Y		Y
Sesame Flyers International, Inc.	3510 Church Avenue, Brooklyn, NY 11203																Y
St. Mark's Family Services Council - St. Mark's Head Start	2017 Beverly Road, Brooklyn, NY 11226														Y		
SUNY Downstate Medical Center - Center for Community Health Promotion & Wellness	445 Lenox Road, Brooklyn, NY 11203														Y		Y
The League School	567 Kingston Avenue, Brooklyn, NY 11203															Y	
The League Treatment Center - East Flatbush	885 Rogers Avenue, Brooklyn, NY 11226														Y		
The PATH Center - Brooklyn Community Program	2222 Church Avenue, Brooklyn, NY 11226				Y										Y		Y
Thomas S. Murphy Clubhouse - Madison Square Boys and Girls Club	2245 Bedford Avenue, Brooklyn, NY 11226														Y		
Williamsburg- Bushwick																	
ACE Integration Head Start	1419 Broadway, Brooklyn, NY 11221														Y		
After Hours Project, Inc.	1204 Broadway, Brooklyn, NY 11221													Y	Y		Y
Bedford Medical Family Health Center	314 Wallabout Street, 1B, Brooklyn, NY 11206				Y												
Bedford-Stuyvesant Family Health Center - Broadway	1238 Broadway, Brooklyn, NY 11221				Y	Y											Y
Black Veterans for Social Justice, Inc.	665 Willoughby Avenue, Brooklyn, NY 11206														Y	Y	
Borinquen Plaza Neighborhood Senior Center - Ridgewood Bushwick Senior Citizens Council	80 Seigel Street, Brooklyn, NY 11206														Y		
Bridge Street AWME Church	277 Stuyvesant Avenue, Brooklyn, NY 11221														Y	Y	

Organization	Address	Dental	Vision	Adult Day	Health center	Insurance	Home Health	Hospital	Nursing Home	Prescription drug	Immigration	Mental Health-IP	Mental Health-OP	Substance Use	Social Services	Financial	Wellness/
Buena Vida Continuing Care and Rehabilitation Center	48 Cedar Street, Brooklyn, NY 11221								Y								
Bushwick Community Partnership	484 Knickerbocker Ave., 3rd Floor, Room 12, Brooklyn, NY 11221														Y		
Community Healthcare Network - CABS Center	94-98 Manhattan Avenue, Brooklyn, NY 11206	Y			Y	Y						Y		Y		Y	
Comunilife - "Life is Precious" Program - Brooklyn	113 Throop Avenue, Brooklyn, NY 11206														Y		
Comunilife - Brooklyn Scattered-Site Apartments	113 Throop Avenue, Brooklyn, NY 11206														Y		
Diana H. Jones Innovative Senior Center - Ridgewood Bushwick Senior Citizens Council	9 Noll Street, Brooklyn, NY 11206									Y				Y			
El Puente - Bushwick Leadership Center	311 Central Avenue, Brooklyn, NY 11221														Y		
Eleanor Roosevelt Houses Child Health Clinic	388 Pulaski Street, Brooklyn, NY 11206				Y	Y											
Grand St. Settlement - Bushwick/Hylan Community Center	50 Humboldt Street, Brooklyn, NY 11206														Y		
Interborough Developmental and Consultation Center - Williamsburg Clinic	790 Broadway, Brooklyn, NY 11206											Y					
Interfaith Medical Center - Behavioral Health Program Adult Clinic (Satellite Location)	1038 Broadway, Brooklyn, NY 11221											Y					
JASA - Brooklyn Friendship House	202 Graham Avenue, Brooklyn, NY 11206														Y		Y
JASA - Williamsburg Senior Center	202 Graham Avenue, Brooklyn, NY 11206														Y		
JBFCS - Horizons	PO Box 060280, Brooklyn, NY 11206														Y		
La Providencia Family Health Center	1280 Dekalb Avenue, Brooklyn, NY 11221	Y			Y	Y									Y		Y
Maria Lawton Senior Center	400 Hart Street, Brooklyn, NY 11206														Y		Y
Neighborhood Housing Services of New York City (NHSNYC) - Bedford-Stuyvesant Office	1012 Gates Avenue, 1st Floor, Brooklyn, NY 11221																Y
Open Door Church of God in Christ - Food Program	999 Greene Avenue, Brooklyn, NY 11221														Y		Y
Opportunities for a Better Tomorrow - Williamsburg PAC Program of Brooklyn	25 Thornton Street, Brooklyn, NY 11206									Y					Y		
	7 Debevoise Street, 2nd Floor, Brooklyn, NY 11206													Y	Y		
Pesach Tikvah	18 Middleton Street, Brooklyn, NY 11206												Y		Y		
Project Re-Generation (PR-G)	150 Tompkins Avenue, Brooklyn, NY 11206														Y		
Public Health Solutions Neighborhood WIC Center - Bushwick	335 Central Avenue, Brooklyn, NY 11221																Y
Puerto Rican Family Institute - Brooklyn Mental Health Clinic	28 Debevoise St., 5th Floor, Brooklyn, NY 11206												Y		Y		
Puerto Rican Family Institute - Children's Intensive Case Management Program	28 Debevoise Street, 5th Floor, Brooklyn, NY 11206												Y				
Puerto Rican Family Institute - Home-Based Crisis Intervention Program	28 Debevoise Street, 5th Floor, Brooklyn, NY 11206														Y		
Ridgewood Bushwick Senior Citizens Council - Hope Gardens Multi-Service Center	195 Linden Street, Brooklyn, NY 11221														Y		
Ridgewood Bushwick Senior Citizens Home Care Council	533 Bushwick Avenue, Brooklyn, NY 11206														Y		
Ridgewood Bushwick Senior Citizens Houses	143 Himrod Street, Brooklyn, NY 11221														Y		
Salvation Army - Bushwick Community Center	1151 Bushwick Avenue, Brooklyn, NY 11221														Y	Y	
St. John the Baptist Parish Social Service Program	333 Hart Street, Brooklyn, NY 11206														Y	Y	
St. John's Bread and Life Program	795 Lexington Avenue, Brooklyn, NY 11221				Y					Y					Y		Y
St. Nicks Alliance - Williamsburg Community Center	195 Graham Avenue, Brooklyn, NY 11206														Y		
St. Nicks Alliance - Workforce Development	790 Broadway, 2nd Floor, Brooklyn, NY 11206									Y					Y		
START Treatment & Recovery Centers - Bushwick	1149-55 Myrtle Avenue, Brooklyn, NY 11206												Y		Y		
The Maura Clarke - Ita Ford Center - Educational Services	280 Wyckoff Avenue, Brooklyn, NY 11206									Y					Y		
Trinity Human Service Center	153 Johnson Avenue, Brooklyn, NY 11206														Y	Y	
Woodhull Medical and Mental Health Center - Bushwick Communicare	335 Central Avenue, Brooklyn, NY 11221				Y	Y											Y
Woodhull Medical and Mental Health Center - Chemical Dependency Department	760 Broadway, Brooklyn, NY 11206													Y			Y
Woodhull Medical and Mental Health Center - Dental Practice	760 Broadway, Brooklyn, NY 11206	Y															
Woodhull Medical and Mental Health Center - Sumner Avenue Houses Child Health Clinic	47 Marcus Garvey Boulevard, Brooklyn, NY 11206				Y	Y											
Woodhull Medical and Mental Health Center	760 Broadway, Brooklyn, NY 11206							Y									
Woodhull Medical Center - Paul Paroski Family Center	760 Broadway, Room 2B-151, Brooklyn, NY 11206	Y	Y		Y	Y						Y		Y		Y	Y
Woodhull Medical Center - Pediatric Clinic	760 Broadway, Brooklyn, NY 11206				Y												Y
Woodhull Medical Center - WIC Program	760 Broadway, Brooklyn, NY 11206															Y	Y
Y After School - Beacon Center	35 Starr Street, Brooklyn, NY 11221														Y		
Y After School - Eastern District YMCA	125 Humboldt Street, Brooklyn, NY 11206														Y		
YMCA of Greater New York - Y Roads Literacy Center - Eastern District	125 Humboldt Street, Brooklyn, NY 11206														Y		

Appendix 5. User Survey Instrument

Date:
Facility:
Location:
Staff Initials:

Assisted Self-Administered

NYC Health and Hospitals Corporation Community Health Needs Survey

The New York City Health and Hospitals Corporation (HHC) is conducting this survey as part of a community health needs assessment. The information that you provide will help HHC to better serve you and members of your community.

The survey is voluntary and confidential. You do not have to complete the survey, and you can skip questions you do not want to answer. Your name will not be written on the survey, and we will not be able to connect your answers to you personally.

It will take about 15 minutes to complete this survey. In appreciation of your time and effort, you will receive a \$5.50 MetroCard for completing this survey.

1. In general, would you say that your health is:

- Excellent Good Fair Poor

2. Do you currently have health insurance?

- Yes No Don't Know

2a. If yes, what type of insurance do you have?

- Medicaid
 Medicare
 Private insurance through my employer or my spouse's employer
 Private insurance through the NY State Exchange (Obamacare)
 ADAP or other NY State AIDS Insurance Assistance
 Other (please specify) _____

3. Have you seen a personal doctor or your regular doctor in the past 12 months for a visit (for example, for an annual check-up or for a medication refill)?

- Yes No Don't know Prefer not to answer

4. Have you seen a dentist in the past 12 months?

- Yes No Don't know Prefer not to answer

5. Do you have children under the age of 18 living with you?

- Yes No

5a. If yes, are you able to get an appointment with your child's doctor when you need to?

- Always
 Sometimes
 Never

6. Based on your experience with your family, friends, and neighbors, please rate each of the following health issues based on how serious and/or widespread they are ***in your community***.

	Very serious	Somewhat serious	Not serious	Don't know / Not applicable
Heart disease, high cholesterol, stroke				
Cancer				
Diabetes				
Asthma and other breathing issues				
Hypertension/ high blood pressure				
Violence				
Mental illness and psychiatric disorders				
Dementia including Alzheimer's				
Obesity				
Premature births, low birth weight				
HIV, Hepatitis, STDs				
Alcohol and/or drug use				
Smoking				

7. Have there been times in the last month when you could not afford to eat?
 Yes No

8. Have you encountered any of the following challenges when seeking or obtaining health care?

	Yes	No
Barriers related to finances, such as the cost of co-pays, not having insurance, or not being able to take time off from paid work to see your doctor.		
Barriers related to accessing healthcare, such as not having transportation, or not being able to get a timely appointment.		
Barriers related to culture, language, or religion, including concerns that you may experience stigma or discrimination by your healthcare providers.		

9. Have you been to the emergency room in the last year?
 Yes No

9a. If yes, some people go to the emergency room because they do not have a regular doctor. In the past year, have you gone to the emergency room instead of visiting your doctor for any of the following reasons? (Check all that apply.)

- I didn't have insurance
- I do not have a regular doctor
- It takes too long to get an appointment
- My doctor's office or clinic wasn't open
- I like that I can get everything I need during a single visit to the emergency room (for example, see a doctor, get a lab test and have my prescription filled)
- Other, specify: _____

Finally, we'd like to get some background information.

10. What is your ZIP code: _____

11. How old are you? _____

12. What do you consider yourself?

- Female Male Transgender
- Prefer not to answer

13. What is your race/ethnicity?

- White
- Black or African American
- More than 1 race
- Asian, specify: _____
- Hispanic or Latino/a, specify: _____
- American Indian or Alaskan Native
- Prefer not to answer
- Native Hawaiian or other Pacific Islander
- Other, specify: _____

14. Were you born outside of the U.S.?

- Yes
- No
- Prefer not to answer

14a. If yes, in what country you were born?

15. In what language do you prefer to receive health care?

- English
- Spanish
- Arabic
- Chinese (Mandarin, Cantonese, or other)
- Korean
- French
- Other, specify: _____
- Haitian/French Creole
- Hindi
- Italian
- Prefer not to answer
- Russian
- Urdu
- Yiddish

16. In the past year, have you gone anywhere else to receive healthcare?

- Yes
- No

If yes, where _____

17. What is it about [FACILITY] that you like the MOST? (Check all that apply)

- Physicians
- Nurses
- Clerical Staff
- Social Services
- Cost
- Location
- Hospital Environment
- Wait time
- Language/Interpretation Services
- Other _____

18. What is it about [FACILITY] that you like the LEAST? (Check all that apply)

- Physicians
- Nurses
- Clerical Staff
- Social Services
- Cost
- Location
- Hospital Environment
- Wait time
- Language/Interpretation Services
- Other _____

19. How likely are you to recommend [FACILITY] to your family and friends?

- Very likely
- Somewhat Likely
- Not likely
- Would not recommend

20. How long have you have lived in your current neighborhood:

- Less than 1 year
- 1-5 years
- 6-10 years
- More than 10 years

21. What is your sexual orientation?

- Straight/heterosexual
- Gay, lesbian or homosexual
- Bisexual
- Other (please specify) _____
- Prefer not to answer

22. Do you know who your primary care provider is?

- Yes
- No

22a. If yes, Name of your primary care provider:

23. When being discharged, are you concerned about the following challenges:

	Yes	No
Medical condition(s)		
Family support		
Access to Home care		
Access to medications		
Access to medical care		
Access to mental health services		
Access to affordable housing		
Access to health insurance		
Financial Barriers		
Access to housing adapted for your disability needs		
Transportation		

Appendix 6. Survey Instrument for Community Advisory Boards and Hospital Leadership

Based on your experience with your family, friends, and neighbors, please rate each of the following health issues based on how serious and/or widespread they are in your hospital community.

	Very serious	Somewhat serious	Not serious	Don't know / Not applicable
Heart disease, high cholesterol, stroke				
Cancer				
Diabetes				
Asthma and other breathing issues				
Hypertension/ high blood pressure				
Violence				
Mental illness and psychiatric disorders				
Dementia including Alzheimer's				
Obesity				
Premature births, low birth weight				
HIV, Hepatitis, STDs				
Alcohol and/or drug use				
Smoking				